

NYS Carrier Working Group
Agenda

- Standing Agenda Items
 - Administrative
 - ~~Feedback on Verizon Metrics Hotline procedures. Action Item: VZ.~~
 - Change Control
 - ~~Change Management Type 4 & 5 Implementation Timeliness/Metric: progress report from 12/3/02 Teleconference.~~
 - Statistics
 - Replication
 - ~~Detailed Metrics Business Rules/Algorithms: feedback from 12/4/02 Teleconference. See e-mail from marilyn.c.devito@verizon.com 12/6/02 11:29 AM (which includes items from e-mail from egoldberg@mottel.net 12/4/02 4:24 PM). Note: Teleconference 1/8/03.~~
 - Best Metrics
 - Frontier
- ~~PR-4-02 Average Delay Days: Statistics Subcommittee analysis. (12/18/02 CWG Meeting)
Note: assigned to Best Metrics.~~
- ~~BI-3 Billing Accuracy & Claims Processing
 - ~~Progress report (see 4/29/02 C97-C-0139 Order Page 7; pending Commission action on work of C00-C-1945 VIP Billing & Collection Task Force). (12/18/02 CWG Meeting)~~
 - ~~Proposal for additional metrics. Action Item: AT&T. (12/18/02 CWG Meeting). Note: Teleconferences 1/??/03 & 1/30/03.~~~~
- ~~ASRs/UNE Specials/DS1 & DS3 Provisioning Measures. For ASR Review, see C00-C-1945 VIP material e-mailed by peter_nedbalsky@dps.state.ny.us 7/9/02 11:52 AM (October 2002 CWG Meeting). For UNE Specials, Verizon proposal to change facility check process to 5 days will impact OR-1 Confirmation Timeliness and OR-2 Reject Timeliness metrics; see e-mail from beth.a.abesamis@verizon.com 3/20/02 5:00 PM. For UNE DS1 & DS3 Provisioning, see e-mail from mclancy@covad.com 4/15/02 7:30 AM. Dependant on Commission action at 11/20/02 session on C00-C-1945 VIP; C02-C-1233 UNE Hicap proceeding. For UNE to Special Access conversions, see e-mail from beth.a.abesamis@verizon.com 11/20/02 5:33 PM. (12/18/02 CWG Meeting)~~
- ~~OR-6 Order Accuracy: Verizon feedback on LSR->FOC Mapping e-mailed by egoldberg@mottel.net 10/13/02 3:56 PM. Verizon to contact MetTel to discuss possible update to LSOG5 & inclusion of Directory Assistance. Note: to March 2003 Subcommittee Meeting.~~
- OR-1 & OR-2 Algorithms (1/8/03 Teleconference).
- Jeopardy Notifications (1/9/03 Teleconference).
- BI-3 Metrics #1: Verizon Presentation (1/22(?)-23(?)-24(?)/03 Teleconference).
- BI-3 Metrics #2: CLEC Proposals (1/30/03 Teleconference).
- DID Porting Operational Subcommittee (Teleconference to be scheduled ??? -in January 2003).

NYS Carrier Working Group
Agenda (cont'd)

- ASRs & UNE Specials Provisioning Issues (February 2003 CWG Meeting).
 - UNE-to-Special Access order conversions (e-mail from beth.a.abesamis@verizon.com 11/20/02 5:33 PM).
 - Special Access-to-UNE Conversions (e-mail from peter_nedbalsky@dps.state.ny.us 12/19/02 02:34 PM).
 - Performance reporting implications.
 - Facility Checks: change from 3 to 5 days? VZ data?
- OR-4 Timelines of Completion Notification -- Subcommittee Issues (??? 2003 Teleconference).
 - OR-4-17 % BCNs Sent w/in 2 Business Days: impact of bill cycle time on results. See e-mail from beth.a.abesamis@verizon.com 10/16/02 4:30 PM.
 - OR-4 Timeliness of Completion Notification: use "System Days" instead of Business Days to measure timeliness or adjust 95% standard to reflect scheduled, non-overtime work hours. See e-mail from egoldberg@mettel.net 11/05/02 03:51 PM and MetTel Petition for Reconsideration of the Commission's 10/29/01 Order e-mailed by amaimon@mettel.net 11/21/01 03:59 PM.
 - Data: see **OR-4_C.XLS** e-mailed by peter_nedbalsky@dps.state.ny.us with this document 12/17/02 9:50 AM; e-mail from egoldberg@mettel.net 11/20/02 6:47 PM.
- OR-6 Order Accuracy (March 2003 Subcommittee Meeting).
 - Update LSR->FOC Mapping (e-mailed by egoldberg@mettel.net 10/13/02 3:56 PM) to LSOG6.
 - Directory Assistance.

NYS Carrier Working Group
Items for Scoping and Scheduling

- PO-1 Response Time OSS Pre-Ordering Interface: Parity + X Seconds Standards. Refer to 2/5/02 teleconference (e-mails from beth.a.abesamis@verizon.com 2/4/02 5:52 PM and egoldberg@mettel.net 2/5/02 10:06 AM) and Time of Day Analysis from richard_schuler@dps.state.ny.us 3/1/02 3:10 PM. Action Item: CLECs. Pending CLEC (AT&T Lead) proposal.
- ~~OR-6 Order Accuracy~~ Note: to March 2003 Subcommittee Meeting.
 - ~~Additional fields~~
 - ~~100% sample~~
- ~~Single Trouble Ticket process for data CLECs and CLECs that order UNE Loops and provide their own facility testing (e-mail from mclancy@covad.com 9/9/02 10:41 AM). Covad awaiting Verizon response.~~ Note: to Parking Lot.
- ~~OR-4 Timelines of Completion Notification -- Subcommittee Issues~~ Note: to ??? 2003 Teleconference.
 - ~~OR-4-17 % BCNs Sent w/in 2 Business Days: impact of bill cycle time on results. See e-mail from beth.a.abesamis@verizon.com 10/16/02 4:30 PM.~~
 - ~~OR-4 Timeliness of Completion Notification: use "System Days" instead of Business Days to measure timeliness or adjust 95% standard to reflect scheduled, non-overtime work hours. See e-mail from egoldberg@mettel.net 11/05/02 03:51 PM and MetTel Petition for Reconsideration of the Commission's 10/29/01 Order e-mailed by amaimon@mettel.net 11/21/01 03:59 PM.~~
 - ~~Data: see **OR-4_C.XLS** e-mailed by peter_nedbalsky@dps.state.ny.us with this document 12/17/02 9:50 AM; e-mail from egoldberg@mettel.net 11/20/02 6:47 PM.~~
- OR Metrics: documentation & procedures for cases where CLEC servers are unavailable to receive notifications. See **OR_CHG_CNTRL_E-MAIL.DOC** e-mailed by peter_nedbalsky@dps.state.ny.us with this document 12/17/02 9:50 AM (reformats e-mail from egoldberg@mettel.net 11/26/02 9:44 AM or heather.mcsween@verizon.com 11/26/02 1:47 PM; egoldberg@mettel.net 12/16/02 10:32 AM).
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NYS Carrier Working Group
Tentative Consensus Items

(Note: Items below are subject to change until NY PSC order is issued.)

- Dates
 - SAPA Draft, to include tentative list of issues, by 4/17/03
 - CWG completes work on issues by 5/1/03
 - Memo to ALJ 5/19/02
 - Draft Order 6/3/03
 - PSC Session 6/18/03

- Statistical Issues Memorandum of Understanding (consensus at 12/18/02 CWG Meeting; a copy of the MOU e-mailed by william.d.smith@verizon.com on 12/24/02 9:52 AM is appended below):
 - Agreement to truncate Z scores for measured variables at ">5.00" and "<-5.00" on C2C Report.
 - Agreement on interpretation of language in Appendix K, "Measured Variables With Sample Size Less Than 30" section. The statement "[i]f the absolute performance for the CLEC is better than the incumbent LEC's performance, no statistical analysis is required" does not mean that the cell in the statistical score column should be left blank. The LCUG Z score will be reported.

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Legal Department

Date: December 23, 2002
To: Carrier Working Group
From: Verizon NY
Subject: Memorandum of Understanding regarding Two Proposed Modifications to Appendix K

It was agreed at the December 18, 2002 Carrier Working Group meeting that the changes outlined below would be made to Appendix K of the Carrier-to-Carrier Guidelines. These modifications will be included in the next consensus proposal submitted to the Commission and will be effective immediately unless a participating CLEC provides written objection to these changes by December 27, 2002.

A. Measured Variables With Sample Size Less Than 30

Currently Appendix K of the Carrier-to-Carrier Guidelines require a permutation test for measured variables when the number of Verizon or CLEC observations in a month are less than 30 and the CLEC performance is worse than the corresponding Verizon retail performance. However, when the Verizon or CLEC observations in a month are less than 30 and the CLEC performance is better, “no statistical analysis is

required”. The preference of the CWG is to report the LCUG-t as the statistical score when the permutation test is not performed to replace it.

The Carrier Working Group has reached the following understanding: When a measured variable that is evaluated for parity does not require a permutation test because the number of Verizon or CLEC observations in a month is less than 30 and the CLEC performance is not worse than the corresponding Verizon retail performance, the LCUG-t scores will be displayed in the statistical score column.

B. Statistical Scores should be truncated at >5 and <-5

Currently, the Log Gamma macro developed by the NY PSC Staff is used to calculate the p-value and corresponding z-statistic that would be equivalent to a permutation test (Fisher’s Exact Test) for counted variables in the Carrier-to-Carrier Guidelines. This macro currently truncates the z-statistics at 5.0000 and –5.0000 by showing all values that are greater than 5.0000 as 5.0000 and all values that are less than –5.0000 as –5.0000. However, the t-statistic values are not currently truncated and are displayed as values greater than 5.0000 and less than –5.0000. The preferred treatment is to apply this truncation to the z-statistic and t-statistic uniformly such that both are displayed on reports up to a value of 5.000 and as low as a value of –5.0000.

The CWG has reached the following understanding: Values calculated for a z-statistic or t-statistic that are equal to or greater than 5.0000 will be displayed on monthly reports as 5.0000 and values for a z-statistic or t-statistic that are equal to or less than -5.0000 will be displayed as –5.0000.