

NYS Carrier Working Group
Agenda

- Standing Agenda Items
 - Administrative
 - Feedback on Verizon Metrics Hotline procedures. Action Item: VZ.
 - Change Control
 - Change Management Type 4 & 5 Implementation Timeliness/Metric: progress report from 12/3/02 Teleconference.
 - Statistics
 - Replication
 - Detailed Metrics Business Rules: feedback from 12/4/02 Teleconference.
 - Frontier
- PR-4-02 Average Delay Days: Statistics Subcommittee analysis. (12/18/02 CWG Meeting)
- BI-3 Billing Accuracy & Claims Processing
 - Progress report ~~and assessment for inclusion on November 2002 CWG Meeting agenda~~ (see 4/29/02 C97-C-0139 Order Page 7; pending Commission action ~~at 11/20/02 session~~ on work of C00-C-1945 VIP Billing & Collection Task Force). (12/18/02 CWG Meeting)
 - Proposal for additional metrics. Action Item: AT&T. (12/18/02 CWG Meeting)
- ASRs/UNE Specials/DS1 & DS3 Provisioning Measures. For ASR Review, see C00-C-1945 VIP material e-mailed by peter_nedbalsky@dps.state.ny.us 7/9/02 11:52 AM (October 2002 CWG Meeting). For UNE Specials, Verizon proposal to change facility check process to 5 days will impact OR-1 Confirmation Timeliness and OR-2 Reject Timeliness metrics; see e-mail from beth.a.abesamis@verizon.com 3/20/02 5:00 PM. For UNE DS1 & DS3 Provisioning, see e-mail from mclancy@covad.com 4/15/02 7:30 AM. Dependant on Commission action at 11/20/02 session on C00-C-1945 VIP; C02-C-1233 UNE Hicap proceeding. For UNE-to-Special Access conversions, see e-mail from beth.a.abesamis@verizon.com 11/20/02 5:33 PM. ~~Action Item: VZ.~~ (12/18/02 CWG Meeting)
- OR-6 Order Accuracy: Verizon feedback on LSR->FOC Mapping e-mailed by egoldberg@mettel.net 10/13/02 3:56 PM. Verizon to contact MetTel to discuss possible update to LSOG5 & inclusion of Directory Assistance.
- Jeopardy Notifications: Teleconference 1/9/03.
- DID Porting Operational Subcommittee (Teleconference to be scheduled in 1/03)
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Items for Scoping and Scheduling

- PO-1 Response Time OSS Pre-Ordering Interface: Parity + X Seconds Standards. Refer to 2/5/02 teleconference (e-mails from beth.a.abesamis@verizon.com 2/4/02 5:52 PM and egoldberg@mettel.net 2/5/02 10:06 AM) and Time of Day Analysis from richard_schuler@dps.state.ny.us 3/1/02 3:10 PM. Action Item: CLECs. Pending CLEC (AT&T Lead) proposal.
- OR-6 Order Accuracy
 - Additional fields
 - 100% sample
 - ~~Date(s) for 12/02 Meeting. Action Item: Verizon.~~
- Single Trouble Ticket process for data CLECs and CLECs that order UNE Loops and provide their own facility testing (e-mail from mclancy@covad.com 9/9/02 10:41 AM). Covad awaiting Verizon response.
- OR-4 Timelines of Completion Notification -- Subcommittee Issues
 - OR-4-17 % BCNs Sent w/in 2 Business Days: impact of bill cycle time on results. See e-mail from beth.a.abesamis@verizon.com 10/16/02 4:30 PM.
 - OR-4 Timeliness of Completion Notification: use "System Days" instead of Business Days to measure timeliness or adjust 95% standard to reflect scheduled, non-overtime work hours. See e-mail from egoldberg@mettel.net 11/05/02 03:51 PM and MetTel Petition for Reconsideration of the Commission's 10/29/01 Order e-mailed by amaimon@mettel.net 11/21/01 03:59 PM.
- OR Metrics: documentation & procedures for cases where CLEC servers are unavailable to receive notifications. See e-mail from egoldberg@mettel.net 11/26/02 9:44 AM or heather.mcsween@verizon.com 11/26/02 1:47 PM.
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NYS Carrier Working Group
Tentative Consensus Items

(Note: Items below are subject to change until NY PSC order is issued.)

- Dates
 - SAPA Draft, to include tentative list of issues, by 4/17/03
 - CWG completes work on issues by 5/1/03
 - Memo to ALJ 5/19/02
 - Draft Order 6/3/03
 - PSC Session 6/18/03

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