

NYS Carrier Working Group
Reflects activity from the 7/29/04 CWG Meeting

- Status Document Review - Parking Lot Review – **Parties are requested to review to determine if issues are still relevant.**
- Standing Agenda Items
 - Guideline Administrative Changes – results of 7/7 & 7/8 teleconferences:
 - VZ Action Items- review/acceptance (see page 3):
 - PO 3 - Consideration of additional call centers (MCI) – for CWG agenda – **MCI to resend last year’s proposal. Request that WCCC and SIRT be included. VZ will get more info on center operations (action item). On next agenda for grounding.**
 - MR 4 – Single ticket process review/definition (ATT) – **overview at next CWG.**
 - Change Management Coordination – **Discussed multiple TNs and Ckt IDs on same trouble ticket (up to 20 at same address), scheduled for October implementation. Concern that will impact certain metric performance scores (MR1, MR2), VZ can’t determine impact. Suggestion that VZ will collect data to monitor (4 months) to see if a significant problem. CLEC objection on fairness. VZ will go back to CM to see if it can be reworked to fix, or delay/drop implementation (action item). Issue that CWG will trump CM request of non-CWG party.**
 - Statistics Subcommittee – **Status: met 7/28, follow-up from BM presentation, continued discussion on CLEC standard deviation. Discussion on three areas of interest: would be helpful to see CLEC variance on report, discussion that only looking at mean may not be appropriate, should there be like/like comparisons. Decided that parties should write-up their concerns 1 week prior to next mtg. (8/31 3pm).**
 - Replications Subcommittee – **On hold, participation still an issue.**
 - Best Metrics Subcommittee – **On hold, using time to do JSC. EB item to be handled as part of regular CWG. CLECs still working on EB proposal (time stamp only outstanding issue), will try to send prior to next meeting (action item)**
 - Billing Subcommittee – **Elloit/MetTel will canvass for next meeting date.**
- Next CWG Order (August 25 Session)
 - Review/accept package - see page 4.
 - Compliance requests (see Heather/VZ 7/16/04 e-mail)
 - VZ proposal to use combined East Guidelines for compliance - **Consensus**
 - Implementation of August Guideline changes - VZ request for 3 months – **Discussed implementation plan – VZ to send proposal to Group (sent 8/2/04).**
- From last meeting (6/16/04)
 - Loop Sharing Product - **Issue: no loop share product to connect facility-based data with facility-based voice. Request made to CM to implement solution - VZ looked at it from a new loop share arrangement perspective (not from hot-cut or migration perspective), created metric accordingly. Proposal that movement to loop share arrangement be a 6 day interval (similar to xDSL) – VZ agreeable. Hot-cut (migration) issue when moving just voice – according to VZ, CO activities similar to hot-cut, new loop covered, need to look at migration issue. VZ agrees it should be same interval (5 day). On new loop product changes to metrics, VZ acknowledges need to work on migration aspect of metric. Concern regarding line-split to loop-share migration in light of major UNE-P voice provider market exit. Proposal to test in a pilot environment - issue as to when measuring begins , propose “measure includes loop-sharing product effective in the second data month after 1st order placed in any VZ East state ”, during interim period its treated as diagnostic. Unique svc order qualifier code will tell when 1st order**

NYS Carrier Working Group

placed – VZ can report. One party can't agree on allowing for pilot period (want to measure now). Consensus not reached - VZ to distribute proposal that considers a staggered implementation (action item). Parties can counter-propose, expect consideration in next CWG cycle.

- PA/NJ Audit findings – see Action Items

- For next CWG (8/18/04)
 - **EB review – CLEC EB users to send out a revised version that addresses time stamp issue and new MR X05 (action item).**
 - **PO 3 - Consideration of additional call centers – Ground issue**
 - **MR 4- Single ticket process review/definition (ATT) – Overview**

- Upcoming Meetings
 - Billing Subcommittee –TBD. See Scheduled Meetings for bridge info.
 - Joint State Subcommittee – See Scheduled Meetings for bridge info.
 - T 9/7/04 9:30AM – 3:00 PM – **Teleconference.**
 - T 9/14/04 9:30AM – 3:00 PM @ –Teleconference
 - Best Metrics Subcommittee – **On hold. Discuss issues as necessary in regular CWG**
 - Replication Subcommittee – to be discussed at beginning of Best Metric Meeting.
 - Next CWG Meeting: **Aug meeting canceled. Next meeting Th 9/16/04 10:00 AM – 3:00 PM @ One Penn Plaza, 8th floor, Hearing Room A.** See Scheduled Meetings for bridge info.

NYS Carrier Working Group
Items for Scoping and Scheduling

- Consensus/Non-consensus categorization (See Rochelle/TWTC e-mail with file sent on 05/05/2004) - Tabled until next Commission cycle.
- OR 5-01 change – see Elliot/MetTel email on 11/14/03 – **moved from Parking Lot, for October CWG**

Subcommittee Inventory

Replication Subcommittee

- OR1, OR2 Appendix to document VZ back-office EDI notification (9/25/03)
- Retail validation (9/25/03)

Best Metrics Subcommittee

Best Metrics Inventory Schedule - Revised 6/10/04			
Quarter	Month	Issue	Notes:
1Q04	Jan	Re-prioritize inventory.	
	Feb	MR Run-through.	
	Mar	PR run-through.	
	Unassigned		
2Q04	Apr	MR-1 presentation: EB re-grounding, framework.	
	May	MR-1 - Proposal walk-thru. Facility Missed Orders PR-4 (FTR) and PR-5 (VZ). PR-8: Held Orders.	Request that VZ/team look at historic data for PR-5, PR-8. FTR to re-ground issue prior to meeting.
	Jun	EB (cont.) PR 8 : Held Orders (cont.) MR 2-02	
	Unassigned	Parity review (6/10: to July).	
3Q04	Jul	EB - Future action.(moved from 6/10) Continue/end PR-8 discussion. PR 6 migration issue (Joe/ATT). Parity review .	Move EB to full CWG.
	Aug		
	Sep		
	Unassigned	Corrupted data. OR 4 (bus. days vs. work days). OR 6 accuracy (switch vs.CSR).	
4Q04	Oct	Replication/Best Metric Issues.	
	Nov		
	Dec		
	Unassigned		
Discussed but unassigned. (Meeting date)	PR-1: Avg Interval Offered – Hold, to be replicated (3/8/04) PR-3 Completed within Specified Number of Days (1-5 Lines) - Revisit after parity discussion (3/8/04) PR-4: Missed Appointments. 4-02: Avg delay days - hold, to be looked at in replications. 4-07: LNP Only - hold, could be affected by hot-cuts. (3/8/04) PR-6-01 - review analogs. (3/8/04) PR-9 Hot-cut – hold for full CWG team (3/8/04).		

Billing Subcommittee

- Bill Contents Timeliness (9/25/03)

NYS Carrier Working Group

Tentative Consensus Items

(Note: Items below are subject to change until NY PSC order is issued.)

Items for Next Commission Order Cycle

- Schedule – August 25 Session, write-ups due July 16.
- Possible items:
 - Consensus package
 - Admin Changes (Section A) – Includes: PR 8; BI 3 changes (see above); PR 9 (Hot Cut Loop - NJ audit #84). Pending issues:
 - OR 1 - Redline of proposed chg #3, 13 and 14 (Heather/VZ 7/16/04 e-mail)- **still open, VZ still reviewing MetTel questions (sent 8/3/04), will pull if not resolved.**
 - **#7 – VZ will add reference to NJ #56 (action item).**
 - **#19 – accepted.**
 - Revised language for change #20 MR 2 (Heather/VZ 7/13/04 e-mail) - **accepted.**
 - Modifications to #37 BI 3-08 (Heather/VZ 7/15/04 e-mail) – **accepted.**
 - **#38 modified to include loop-sharing, where technically feasible.**
 - **#40 – accepted.**
 - Process Changes (Section B) – **accepted.**
 - PR 3,4,5,8 (exclusions update, see above)
 - PR 9 (Hot-Cut Loops – NJ Audit #84, from 7/13 NJ meeting?);
 - MR 2,3,4 (exclusions update, see above);
 - Appendix N;
 - VADI Sunset proposal;
 - C2C report in ASCII format
 - C2C report – combining CLEC ACNA
 - **Will add Appx L to show sample report (action item)**
 - Loop Sharing Proposal.
- Next Cycle (Oct, Nov?)
 - EB
 - Hot Cuts
 - Consensus/non-consensus categorization
 - **Incorporating Loop Sharing**