

Monthly Report on Consumer Services



January 2006

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February 14, 2006



Monthly Report on Consumer Complaint Activity

January 2006

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If You Have a Complaint About Your Utility Service

The Office of Consumer Services (OCS) takes all utility consumer matters seriously, including complaints. When you contact our office with a complaint about a utility or other service provider, we take immediate steps through our Quick Response System (QRS) to address your concerns.

The QRS Process

We Contact Your Utility - In an effort to ensure that utilities fulfill their obligation to provide effective customer service, we first ask the utility to contact you and resolve your concerns.

Your Utility Contacts You - As directed by OCS, the utility will contact you to:

- Discuss your concerns
- Provide you with the name and telephone number of a utility representative to call if you need further assistance
- Give you a date by which the company will get back to you about your concerns

You Maintain Contact With Your Utility - All future correspondence will come directly from the utility. If you have questions regarding your case please call your utility representative.

The Follow-up

Contact us if:

- ◆ The utility does not contact you
- ◆ The utility does not provide its response to you within a reasonable timeframe
- ◆ The matter remains unresolved

If you have any questions regarding the process for addressing your concerns outlined above, please contact us at 1-800-342-3377.

Customer Service Response Index

Quick Reference Guide

In order to measure the effectiveness of each service provider's performance concerning issues brought to our attention by their customers the Office of Consumer Services has developed a Customer Service Response Index (CSRI). This index is reported on a monthly basis to compare the level of service and responsiveness delivered by each service provider under the Commission's jurisdiction. The CSRI is determined by measuring the following four metrics:

The Consumer Satisfaction Metric (CSM); a ratio of the number of complaints to the number of QRS cases in the reporting month. All customer contacts begin as QRS cases. A complaint is recorded as a result of the customer being dissatisfied with the service provider's resolution of a case which was handled as a QRS case. A CSM score of 5 points are awarded when a service provider receives no complaints during the reporting month. There is no score awarded if a service provider satisfies less than 50% of the customers that the PSC refers to them.

The QRS Response Time Metric (QRM); the average number of days it took the service provider to respond to QRS cases closed in the reporting month. A QRM score of 2 points is awarded when a provider's average response time for QRS cases is 14 days or less. The response time on each case is calculated by subtracting the response date from the date the case was opened. The average response time for each service provider is calculated by adding all the response times for QRS cases closed in the reporting month and dividing by the number of QRS cases closed that month. No points are earned if the average response time for QRS cases is more than 28 days (twice the acceptable reply standard).

The SRS Response Time Metric (SRM); the average number of days it took to respond to SRS cases closed in the reporting month. An SRM score of 2 points is awarded when a service provider's average response time for SRS cases is 10 days or less. The response time on each case is calculated by subtracting the SRS response date from the date the SRS case was opened. The SRM average response time for each provider is calculated by adding all the response times for SRS cases closed in the reporting month and dividing by the number of SRS cases closed that month. If the case was in rebuttal status (a request by staff for additional information subsequent to a service providers initial reply), the response time will be calculated by subtracting the response date from the date the case was rebutted by staff. No points are earned if the average response time for SRS cases is more than 25 days (two weeks past due).

The Pending Case Metric (PCM); the average age of all cases awaiting response, determined on the last day of the reporting month. A PCM score of 1 point is awarded when a service providers' average age of cases is 14 days or less. The age of each case is determined by subtracting the last day of the reporting month from the date opened on all cases awaiting a utility response. The PCM average is calculated by adding the age of all pending cases at the months end and dividing by the number of open cases. No points are earned if the average age of cases exceeds 70 days (two months delinquent) and a negative score is applied and if the average age is between 70 and 90 days.

The final CSRI score is the sum of the four metrics. Complete CSRI data is posted for those service providers that average 10 or more QRS cases per month. For all other service providers, the performance in each area is reported monthly less the actual CSRI measure. The volume of activity for these companies would result in significant fluctuations on a month to month basis. These fluctuations may result in the reader reaching an inaccurate conclusion as to a service providers performance.

COMPLAINT RATES* OF MAJOR NEW YORK UTILITIES

January 2006

Utility	Dec-05		Jan-06		12 Month Compl. Rate* Jan-06
	Rate*	No.	Rate*	No.	
Central Hudson	0.7	2	1.4	4	1.2
Con Edison	2.4	90	2.1	81	1.9
KeySpan of Long Island	0.4	2	0.6	3	0.7
NYSEG	0.5	5	0.4	4	0.3
National Grid	0.7	11	0.6	11	1.1
Orange & Rockland	0.9	2	0.9	2	0.8
RG & E	0.3	1	1.3	5	1.0
KeySpan of New York	1.6	20	1.5	20	1.5
National Fuel Gas	1.2	6	1.2	6	1.1
All other Energy Utilities	N/A	0	N/A	1	N/A
ESCO's	N/A	0	N/A	36	N/A
Verizon	0.3	27	0.4	34	0.3
Citizens Telcom	0.0	0	0.3	1	0.5
Frontier of NY	0.0	0	0.0	0	0.7
Alltel	0.0	0	0.0	0	0.2
Frontier Tel of Rochester	0.7	3	0.4	2	0.4
All VoIP Cos.	N/A	N/A	N/A	1	N/A
All other LEC's,CLEC's, IXC's	N/A	N/A	N/A	111	N/A
Adelphia Cable	N/A	1	N/A	0	N/A
Cablevision Systems	N/A	11	N/A	12	N/A
Time-Warner Cable	N/A	14	N/A	6	N/A
All other Cable Cos.	N/A	N/A	N/A	1	N/A
Long Island Water	2.7	2	1.4	1	1.7
United Water - New Rochelle	6.5	2	0.0	0	1.4
New York Water	0.0	0	2.3	1	1.5
Aquarion Water Co. of New York	0.0	0	0.0	0	0.8
United Water - New York	1.5	1	0.0	0	1.3
All other Water Utilities	N/A	N/A	N/A	1	N/A

All complaint rates are based on Dec. 2004 customer populations. Updates occur in April.

* - Complaints per 100,000 customer accounts where populations are reported by the utility

CREDIT COMPLAINTS vs. TOTAL COMPLAINTS Major New York Energy Utilities January 2006

Utility	January 2006 Complaint Volume			Last 12 Months Complaint Volume			12 mos. Total C/Rate	12 mos. Credit C/Rate
	Total	Credit	% Credit	Total	Credit	% Credit		
Central Hudson	1	0	0%	#REF!	9	#REF!	1.2	0.3
Con Edison	62	11	18%	819	146	18%	1.9	0.3
KeySpan - LI	5	0	0%	46	8	17%	0.7	0.1
NYSEG	3	1	33%	38	10	26%	0.3	0.1
National Grid	19	3	16%	236	67	28%	1.1	0.3
Orange & Rockland	1	2	200%	26	10	38%	0.8	0.4
RG & E	5	2	40%	52	22	42%	1.0	0.5
KeySpan - NY	15	4	27%	217	73	34%	1.5	0.5
National Fuel Gas	9	1	11%	66	25	38%	1.1	0.4

Note: This chart shows the correlation between all complaints received and cases concerning credit related issues such as: Payment agreements, extensions for payment, threatened termination of service and termination of service to non-payment.

Customer Service Response Index January 2006

Service Provider	QRS Cases	SRS Compl.	CSM Index	Avg. QRS Response	QTM Index	Avg. SRS Response	SRM Index	Avg. Age of Cases	PCM Index	CSRI
Cablevision of Southern Westchester	6	0	5	11.3	2	0	2	13	1	10
Cablevision of Riverhead	5	0	5	8.7	2	0	2	12	1	10
Corning Natural Gas Corp.	9	0	5	1.8	2	10.1	1.9	11.8	1	9.9
Talk America, Inc.	6	0	5	14.7	1.9	0	2	4.2	1	9.9
AllTel of New York	5	0	5	9.8	2	0	2	19	0.9	9.9
Forest Park Water Co. Inc.	5	0	5	6	2	0	2	21	0.8	9.8
Optimum Voice	15	0	5	8.8	2	0	2	29.7	0.7	9.7
Time Warner ResCom of New York,LLC	8	0	5	9.3	2	0	2	26.5	0.7	9.7
United Water-New York	7	0	5	4.8	2	0	2	32.5	0.6	9.6
Rochester Gas & Electric Corp.	69	5	4.3	3.3	2	7.6	2	6.8	1	9.3
Sprint Communications	12	1	4.2	8.6	2	1	2	8.5	1	9.2
Verizon Communications (LEC)	407	35	4.1	8.2	2	7.1	2	9.9	1	9.1
National Fuel Gas Distribution	67	6	4.1	6.5	2	0.8	2	4	1	9.1
National Grid, Inc.	200	11	4.4	12.4	2	13.1	1.7	18.5	0.9	9
IDT Energy, Inc.	75	7	4.1	5.4	2	0	2	19.4	0.9	9
Long Island American Water	11	1	4.1	8	2	0	2	16	0.9	9
Citizens Communications (ILEC)	9	1	3.9	9.2	2	0	2	7.3	1	8.9
Cablevision of Long Island	25	2	4.2	11.5	2	12.3	1.8	23.3	0.8	8.8
Cordia Communications Company	17	2	3.8	6.4	2	0	2	7	1	8.8
Orange & Rockland	17	2	3.8	4.4	2	7.4	2	1	1	8.8
Central Hudson Gas & Electric Corp.	28	4	3.6	6.7	2	2.3	2	7.2	1	8.6
KeySpan of Long Island	23	3	3.7	2.3	2	11.9	1.9	4	1	8.6
Frontier Telephone of Rochester, Inc.	19	3	3.4	8.6	2	1.7	2	12.1	1	8.4
KeySpan of New York	116	20	3.3	4.9	2	8	2	16.4	0.9	8.2
Econnergy	18	3	3.3	6.8	2	10.3	1.9	7	1	8.2
Accent Energy Midwest, LLC	30	5	3.3	11.7	2	0	2	22.9	0.8	8.1
AT&T (C)	171	37	2.8	7.3	2	4.3	2	11.9	1	7.8
Metropolitan Telecommunications	9	2	2.8	5.8	2	0	2	3.2	1	7.8
MCI	110	24	2.8	9.3	2	10.2	1.9	17.9	0.9	7.6
New York State Electric & Gas Corp.	67	4	4.4	8.4	2	24.2	0.2	6.8	1	7.6
Time Warner - Albany Division	7	1	3.6	19	1.5	0	2	36.3	0.5	7.6
Spectrotel, Inc.	8	2	2.5	11.3	2	1	2	10.5	1	7.5
Time Warner - New York City Division	71	5	4.3	13.3	2	81.6	0	7.3	1	7.3
Hudson Energy Services, LLC	11	2	3.2	20.6	1.3	0	2	33.6	0.6	7.1
Infinite Energy, Inc.	7	2	2.1	10.3	2	0	2	3.3	1	7.1
Columbia Energy Services Company	16	5	1.9	4.2	2	0	2	1	1	6.9
Trinsic	8	2	2.5	10.6	2	0	2	47.3	0.3	6.8
Cablevision - MediaOne - Westchester	6	2	1.7	14.7	1.9	10.1	1.9	5.7	1	6.5
IDT America Corp.	28	11	1.1	9.7	2	3.8	2	22.4	0.8	5.9
Agway Energy Services, LLC.	5	2	1	6.8	2	4.7	2	22	0.8	5.8
Cablevision of Westchester	9	2	2.8	22.1	1.1	21.6	0.8	4.1	1	5.7
Vonage Communications	5	1	3	27	0.4	0	2	45.2	0.3	5.7
Con Edison of New York	462	81	3.2	18.5	1.5	28.2	0	18.2	0.9	5.6
Liberty Power Corp.	8	3	1.2	13.7	2	0	2	49.7	0.3	5.5
Cablevision of New York City	20	4	3	18.3	1.5	112.6	0	17.2	0.9	5.4
MX Energy, Inc	16	3	3.1	28	0.2	19	1.2	17.1	0.9	5.4
Broadview Networks, Inc.	16	4	2.5	16.9	1.7	45.9	0	12.7	1	5.2
Cleartel Communications, Inc.	5	4	0	12	2	0	2	30.2	0.6	4.6
World-Link Solutions, Inc	13	8	0	7.8	2	4.7	2	43.1	0.4	4.4
Next Gen Telephone Co.	10	5	0	11.8	2	5	2	60.4	0	4

Customer Service Response Index January 2006

<i>Service Provider</i>	<i>QRS Cases</i>	<i>SRS Compl.</i>	<i>CSM Index</i>	<i>Avg. QRS Response</i>	<i>QTM Index</i>	<i>Avg. SRS Response</i>	<i>SRM Index</i>	<i>Avg. Age of Cases</i>	<i>PCM Index</i>	<i>CSRI</i>
Acceris Communications, Inc.	2	0		0		0		66.5		
ACN Communication Services, Inc.	3	1		17		0		55.8		
ACN Energy, Inc.	0	0		0		0		61		
Adelphia Cable - Buffalo	2	0		1		0		38		
Adelphia Cable - International	1	0		12.5		0		0		
Adelphia Cable - Lancaster	0	0		0		0		0		
Adelphia Cable - Niagara	0	0		0		0		71		
Affinity Network, Inc.	1	0		0		0		8		
Airmont Construction Corp.	0	0		0		0		7		
AllTel Communications, Inc.	1	0		16		0		0		
AllTel Corporation	1	0		16		0		0		
American Long Lines, Inc.	1	0		0		0		1		
American Telcom, Inc.	0	0		0		0		44		
AmeriVision Communications, Inc.	0	0		0		0		62		
Aquarion Water Company of Sea Cliff	1	1		25		11.1		22		
ARC Networks, Inc.	2	1		6		0		64.3		
Automatic Meter Reading, Inc	0	1		0		0		26		
Bay City Metering	1	0		0		0		6		
Berkshire Telephone Corp.	3	0		3.3		0		0		
Bonville Water Co. Inc.	0	0		0		0		135		
BridgeCom International, Ltd.	3	0		21.3		189		49		
Broadwing Communications, LLC.	0	0		0		0		34		
Brown's Fuel	2	1		14		0		1		
Business Network Long Distance, Inc.	2	0		0		0		35.3		
Cablevision - MediaOne - Rockland	2	1		2.1		7.2		0		
Cablevision of Brookhaven	2	0		6.1		0		0		
Cablevision of Dutchess County	3	0		8.6		0		8		
Cablevision of Hauppauge	1	0		0		0		2		
Cablevision of Rockland	2	1		15		5.6		0		
Cablevision of Warwick	2	0		7		0		0		
Cablevision of Yorktown	2	0		4.1		0		6		
Chain Lakes Cablevision	1	0		5		0		0		
Chautauqua & Erie Telephone Corp.	0	0		0		0		33		
Choice One Communications of New Yc	3	2		25.8		0		4.5		
Chronometric Telecommunications, Inc.	1	2		0		0		14.3		
CIC Communications, Inc.	0	1		0		0		20		
City of Jamestown Board of Public Utiliti	2	0		4		0		0		
Clear World Communications Corporatic	1	0		0		0		5		
Communicate Technological Systems, C	1	0		0		0		7		
Con Edison Solutions	1	1		9		0		21		
Conserve	0	0		0		0		232		
Conversent Communications of New Yo	3	0		6.5		0		7		
Cooper Square Realty	0	0		0		0		27		
Corbin Hill Water Corp.	1	0		0		0		0		
Core-Comm-New York, Inc.	0	0		0		0		116.5		
Covista Communications, Inc.	0	0		7		0		41		
CTC Communications Corp.	0	0		22		0		0		
Dara Owners Corp.	0	1		0		0		255.5		
Datone Communications	0	0		0		0		96		
DavelTel, Inc.	2	0		0		0		0		
Deposit Telephone	1	0		1		0		0		
DigiZip.Com, Inc.	1	0		0		0		19		
ECl Communications, Inc.	0	0		0		0		84		
Empire One Telecommunications, Inc.	2	0		0		0		11.5		
Empire Telephone Corp.	0	0		0		0		50		
Energetix, Inc.	4	0		1		0		10.5		
Essex Communications, Inc.	1	0		0		0		12		
ETS Payphones, Inc.	0	2		0		0		6		
Excel Telecommunications, Inc.	2	0		16.7		0		9.5		
Fairfield Towers Condominium Corporat	0	1		0		57		23.2		
Frontier Communications of AuSable Va	1	0		0		0		0		
Frontier Communications of NY/fka High	3	0		6.6		0		2		
Frontier Communications of Sylvan Lake	2	1		5		8.3		1		
Global Network Comms.	0	2		0		0		163.5		
Global Touch Telecom, Inc.	1	0		0		0		1		

*This report is considered confidential and is for information purposes only.
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Customer Service Response Index January 2006

<i>Service Provider</i>	<i>QRS Cases</i>	<i>SRS Compl.</i>	<i>CSM Index</i>	<i>Avg. QRS Response</i>	<i>QTM Index</i>	<i>Avg. SRS Response</i>	<i>SRM Index</i>	<i>Avg. Age of Cases</i>	<i>PCM Index</i>	<i>CSRI</i>
Granite Telecommunications, LLC	1	0		0		0		51.5		
Great Eastern Energy	1	1		24		0		2		
GTC Telecom	1	0		9		0		0		
ILD Telecommunications, Inc.	2	0		0		0		3		
J&N Communications	0	0		0		0		170		
Kiamesha Artesian Spring Water Co., In	1	0		0		0		9		
LCI International Telecom Corp.	1	1		2		0		0		
LDC Telecommunications, Inc.	0	0		0		0		229		
Level 3 Communications, LLC	0	0		0		0		61		
M & L Milevoi	0	0		0		0		232		
M&R ENERGY RESOURCES CORPOF	1	0		0		0		29		
Mahopac Water Company Inc.	0	0		0		0		188		
McGraw Communications, Inc.	1	0		0		0		8		
Metro Energy Group, LLC	1	0		0		0		22		
Mid Hudson Cablevision, Inc.	3	0		6		0		19		
Mid-Tel Cable TV, Inc.	1	1		11		0		0		
Mountain Lodge Park Water Corp.	0	0		0		0		238		
National Aqueous	0	0		0		0		449		
National Fuel Resources	0	0		0		0		75		
NECC Telecom, Inc.	1	0		0		0		35.5		
New Century Telecom, Inc.	0	0		0		0		0		
New Rochelle Telephone Company	0	0		164.8		0		141.3		
New York City Public Telephone	0	0		0		0		139		
New York Water Service	3	1		21		0		39.3		
NOCO ENERGY CORP.	0	0		0		0		90		
NOS Communications, Inc.	1	0		0		0		2		
NOW Communications Inc	0	0		0		0		568		
NYSEG Solutions, Inc.	5	0		3.2		0		1		
Ogden Telephone	1	0		0		0		0		
OLYMPIC POWER, INC.	0	0		0		0		293		
One Call Communications, Inc.	2	1		15		0		7		
Orchard Hill Water Co.	0	0		0		0		184		
PAETEC Communications, Inc.	0	0		16		0		0		
Painted Apron Water Co.	0	0		0		0		47		
PayPhone Systems, Inc.	0	0		0		0		107		
Phipps House Services, Inc	0	0		0		0		35		
Phone Management Enterprises, Inc.	0	1		0		0		6		
PowerNet Global Communications	2	0		13		0		5.5		
Preferred Telecom, Inc.	1	0		0		0		26		
Primelink, Inc.	0	0		0		0		187		
PT-1 Communications, Inc.	0	0		0		0		614.5		
Pyne Company	0	0		0		0		234.5		
Quasar Communications Corporation	1	0		0		0		0		
Qwest Communications Corporation	2	0		48		0		21.5		
RCN Telecom Services, Inc.	2	0		13.5		0		0		
Resdntl Comms. Netwrk of NY	1	0		16.5		0		70		
Saratoga Water Services, Inc.	1	0		1		0		0		
ServiSense.com, Inc.	0	0		0		0		451		
SILV Communcation Inc.	1	0		0		0		7		
St. Lawrence Gas	1	0		0		0		1		
Star Telecom Network, Inc.	1	0		0		0		1		
Startec Global Licensing Company	1	0		7		0		58		
Stuyvesant Energy, LLC	1	0		0		0		12		
SunRocket, Inc.	2	0		0		0		1		
Supra Telecommunications & Informatio	2	0		13		0		212.5		
SusCom Communications - CATV	2	0		5		0		23		
SusCom Communications - LEC	3	0		4		0		0		
Taconic Telephone Corp.	3	0		2.7		0		0		
Tech Valley Communications	0	0		0		0		107		
TelCove Investment	0	0		0		0		182		
Tele Circuit Network	1	0		7		0		0		
Telecarrier Services, Inc.	0	1		40		0		80		
Telecom USA	1	0		0		0		2		
Telecon Communications Corp	4	1		4.5		0		77		
TELEDIAS Communications, Inc.	1	0		0		0		19		
Tiffany Mews	0	0		0		0		593		

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**Customer Service Response Index
January 2006**

Service Provider	QRS Cases	SRS Compl.	CSM Index	Avg. QRS Response	QTM Index	Avg. SRS Response	SRM Index	Avg. Age of Cases	PCM Index	CSRI
Time Warner - Binghamton	3	0		2.4		0		23		
Time Warner - Rochester Division	5	0		18.1		0		5		
Time Warner - Syracuse Division	5	0		2.4		0		0		
Tristate Bell Inc	1	0		2.5		0		146		
Tri-Tel Communications, Inc.	0	0		0		0		41		
U.S. Energy Savings Corp	1	1		36		0		6		
U.S. Gas & Electric, Inc.	2	1		32.5		0		2		
United Systems Access Telecom	1	0		0		0		51		
United Telecom, LLC	2	1		7		0		52.5		
United Water-New Rochelle	1	0		10		0		57.4		
USN Communications Long Distance, In	0	0		0		0		79		
Utility Resource Solutions, L.P.	0	0		0		0		36		
Utility Solutions	0	0		0		0		209		
VarTec Telecom, Inc.	4	1		13		0		9.5		
Verizon Advanced Data, Inc.	2	0		5.1		0		19		
Verizon Communications (LD)	3	0		13.2		0		43.1		
Verizon Communications (PayPhones)	3	1		7.8		0		0		
Village of Freeport Electric	1	0		4		0		57		
Village of Green Island Power Authority	1	1		5		0		1		
Village of Greene Electric Dept.	1	0		1		0		0		
Village of Spencerport	1	0		0		0		2		
Warwick Valley Telephone Company	0	0		0		0		43		
Western NY Communications, Inc. (Trus	0	1		0		0		13		
Working Assets Funding Service, Inc.	1	0		2		0		0		
XChange Telecom	2	0		2		0		26		
XO Communications, Inc.	5	0		9.4		0		26.3		
Xtension Services Inc.	0	0		0		0		75		
Zoom-I-Net Communications, Inc.	1	0		3		0		0		

Informal Hearings, Shared Meter Cases, Appeals and Rehearings January 2006

Informal Hearing Cases

At the end of January, there were 108 cases in the Informal Hearing Unit. During this month, 2 complaints were resolved with pre-hearing mediation, 16 informal hearings were scheduled, 6 hearings were postponed and 10 hearings were held during which 3 settlement agreements reached. Eight informal hearing cases were closed with written decisions.

Shared Meter Designee Cases

Under Section 52 of the PSL (Shared Meter Law) only the Commission or its Designee can decide certain complaints. The majority of these cases concern the 12-month charge assessed to owners for failure to find and correct instances of shared metering. At the end of January there were 206 shared meter complaints pending (102 SMD & 104 SMU). Thirty-two (32) cases were closed¹ and 34 were opened. Further information on the closed cases follows.

The designee reduced the 12-month assessment to the minimum of 25% in 10 cases and between 26% to 50% in 9 cases. In 2 cases, the twelve-month assessment billed to the landlord was cancelled because staff found that the shared use was minimal. In 1 case, the twelve-month assessment billed to the landlord was cancelled because the landlord had requested the investigation. The assessment was also cancelled in another case because the company did not prove non-cooperation by the owner². In 1 case, the credit to the tenant was increased for the shared usage and in another case the designee found that the tenant was properly compensated for the shared meter. Three appeals to the designee were late and they were rejected.

Appeals and Rehearings

At its January 18, 2006 session, the Commission approved OCS's recommended determinations of 1 appeal and 2 rehearing petitions. The appeal determination upholds NMPC's billing of a residential customer for electricity. The rehearing determinations uphold decisions by the Commission's designee in electric shared meter cases involving Con Edison.

In January, one appeal and one rehearing petition were accepted for review. The appeal, by the owner of a two-family building, concerns responsibility for a Con Edison gas account and the correct rate for the account. The rehearing petition, involving Con Edison's steam service, is from a nonresidential customer.

Table of Consumer Complaints filed against ESCO's

CODE	FULL NAME	2006	Jan-06
D128	Accent Energy	5	5
D105	ACN Energy, Inc.	0	0
D001	Agway Energy Services Inc.	2	2
D123	All American Gas & Energy	0	0
D113	Brown Fuel, Inc	1	1
D040	Columbia Energy Services Co.	4	4
D086	Con Edison Solutions	1	1
D046	Econnergy	3	3
D087	Energetix, Inc.	0	0
D104	Great Eastern Energy	1	1
D120	Hudson Energy Services, Inc.	2	2
D177	IDT Energy, Inc.	7	7
D167	Infinite Energy, Inc.	2	2
D015	Keyspan Energy Services, Inc.	0	0
D117	Liberty Power	3	3
D018	Mirabito Fuel Group Inc.	0	0
D032	MX Energy, Inc. (Total Gas & Electric (Energy	3	3
D021	National Fuel Resources, Inc.	0	0
D148	NOCO Energy Corp.	0	0
D103	NYSEG Solutions	0	0
D159	Strategic Energy, LLC	0	0
D213	US Energy Savings Corp.	1	1
D119	U.S. Gas & Electric, Inc.	1	1
D187	Utility Resource Solutions, L.P.	0	0
	Total	36	36