

STATE OF NEW YORK DEPARTMENT OF PUBLIC SERVICE

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April 21, 2006

RE: Emergency Outage Reporting For All Telecommunications Providers

To Whom It May Concern:

The State of New York has a fundamental responsibility to ensure the public safety. An important aspect of that effort is prompt reporting of telecommunications service outages by the State's telecommunications carriers. The Policy Statement and Order notes the Department's existing outage reporting protocols are inconsistent across providers and directs Staff to "investigate and explore what steps may be undertaken to make emergency outage-type reporting requirements consistent for all telecommunications providers."¹

To implement the Commission's directive to Staff, within the next few weeks, invitations will be extended to all telecommunications providers to meet with Staff to discuss the issues raised in the Policy Statement and Order.

Sincerely,

Robert H. Mayer, Director
Office of Telecommunications

¹ 05-C-0616 Proceeding on Motion of the Commission to Examine Issues Related to the Transition to Intermodal Competition in the Provision Telecommunication Services, Statement of Policy on Further Steps Toward Competition in the Intermodal Telecommunications Market and Order Allowing Rate Filings. (Issued April 11, 2006), Page 92.