

New York Implementation Standard

For

Standard Electronic Transactions

TRANSACTION SET

814

Reinstatement Request & Response

Ver/Rel 004010

Notes pertaining to the use of this document

Purpose	<ul style="list-style-type: none"> The 814 Reinstatement is used to reinstate a customer with their incumbent ESCO/Marketer when a pending enrollment for a new ESCO/Marketer is canceled.
One account per 814	<ul style="list-style-type: none"> Each reinstatement transaction may contain only one account for one commodity (i.e. electric, gas, etc.).
Cross referencing Request & Response Transactions	<ul style="list-style-type: none"> The BGN02 element in the BGN segment received on a request must be returned in the BGN06 element of the BGN segment sent on the response. The LIN01 element is used to cross-reference each individual LIN response with its corresponding request.
Validation Field	<ul style="list-style-type: none"> In New York, the validation field is the customer’s utility account number (with check digit, if included).
Request Transaction	<ul style="list-style-type: none"> The Utility is the only entity that may initiate a Reinstatement Request transaction.
Response Transaction	<ul style="list-style-type: none"> All Reinstatement Request transactions require an 814 Response transaction in addition to a 997 Functional Acknowledgement. An 814 Response to Reinstatement Requests must be transmitted within two business days of receipt of the Request transaction. A Reinstatement transaction may only be rejected for validation failures, when account does not have service requested, when the Reinstatement Date is missing, or for failure to comply with the 3-day notice requirement for rescission. If the E/M receiving the Reinstatement Request no longer wishes to supply the customer, they must accept the Reinstatement Request and then issue an 814-Drop to the Utility.
All meters per account	<ul style="list-style-type: none"> A Reinstatement Request is considered a request to reinstate all meters (and/or unmetered service) on the account being reinstated.
Multiple LINs	<ul style="list-style-type: none"> There is only one LIN request for each 814 Reinstatement request.
Definitions	<ul style="list-style-type: none"> The term Utility or LDC (Local Distribution Company) is used in this document to refer to the local gas or electric distribution company, i.e. the entity providing regulated bundled commodity service. The term ESCO/Marketer or E/M is used in this document to refer to either a gas or electric supplier. The principal parties involved in this Transaction Set 814 implementation guide are: <ul style="list-style-type: none"> The end-use customer (Code 8R) The Utility (LDC) (Code 8S) The Supplier (ESCO/Marketer or E/M) (Code SJ).
Companion Documents	<ul style="list-style-type: none"> All of the applicable business rules for New York are not documented in this implementation guide. Accordingly, the <i>Reinstatement Business Processes Document</i> and the data dictionary for the Reinstatement Request and Response should be reviewed.

Implementation Guideline Field Descriptions

Segment: **REF** Reference Identification (Utility Customer Account Number)
Position: 050
Loop:
Level: Heading
Usage: Optional (Must Use)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes:
 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required
 3 If either C04005 or C04006 is present, then the other is required
Semantic Notes:
 1 REF04 contains data relating to the value cited in REF02.
Comments:

This section shows the X12 Rules for this segment, with the exception of the Usage and Max Use fields, which include NY rules. For Usage, "Optional (Must Use)" means that the segment is Optional for X12, but required for NY. You must also review the grayboxes below for additional NY Rules.

Notes: Required

The Utility account number assigned to the customer is used for validation and must be present on all transactions.

REF~12~011231287654398

This section displays the NY Rules for implementation of this segment.

One or more examples.

Data Element Summary

	<u>Ref Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>X12 Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 12 Billing Account REF02 contains the Utility-assigned account number for the customer.	M ID 2/3
Must Use	REF02	127	Reference Identification Utility assigned customer account number The utility account number must be supplied without intervening spaces or non-alphanumeric characters. (Characters added to aid in visibility on a bill, for example, should be removed)	X AN 1/30

This column documents differences between X12 and NY use for each data element:

Mand. (Mandatory) – Required by X12
 Must Use – Required by NY
 Cond. (Conditional)
 Optional

These columns show the X12 attributes for each data element:

M = Mandatory
 O = Optional
 X = Conditional

AN = Alphanumeric
 N# = Implied Decimal
 ID = Identification
 R = Real
 DT = Date (CCYYMMDD)

1/30 = Minimum 1, Maximum 30

NY 814 Reinstatement Request & Response

Functional Group ID=**GE**

Introduction:

This Draft Standard for Trial Use contains the format and establishes the data contents of the General Request, Response or Confirmation Transaction Set (814) for use within the context of an Electronic Data Interchange (EDI) environment. This standard can be used to request actions to be performed, to respond to a request for actions to be performed or to confirm information related to actions performed.

Notes:

This guideline is limited to defining the required and optional information needed to satisfy a reinstatement request and responses accepting or rejecting the reinstatement request.

Heading:

Page No.	Pos. No.	Seg. ID	Name	Req. Des.	Max.Use	Loop Repeat	Notes and Comments
2	010	ST	Transaction Set Header	M	1		
3	020	BGN	Beginning Segment	M	1		
						1	
4	040	N1	Name (ESCO/Marketer)	O	1		
						1	
5	040	N1	Name (Utility)	O	1		
						1	
6	040	N1	Name (Customer)	O	1		

Detail:

Page No.	Pos. No.	Seg. ID	Name	Req. Des.	Max.Use	Loop Repeat	Notes and Comments
						1	
7	010	LIN	Item Identification	O	1		
8	020	ASI	Action or Status Indicator	O	1		
9	030	REF	Reference Identification (Rejection Reason)	O	>1		
10	030	REF	Reference Identification (ESCO/Marketer Customer Account Number)	O	1		
11	030	REF	Reference Identification (Utility Account Number)	O	1		
12	030	REF	Reference Identification (Previous Utility Account Number)	O	1		
13	030	REF	Reference Identification (Utility Account Number for ESCO/Marketer)	O	1		
14	040	DTM	Date/Time Reference (Reinstatement Date)	O	1		
15	150	SE	Transaction Set Trailer	M	1		
16	Transaction Examples						

NY 814 Reinstatement Request & Response

Segment: **ST** Transaction Set Header
Position: 010
Loop:
Level: Heading
Usage: Mandatory
Max Use: 1
Purpose: To indicate the start of a transaction set and to assign a control number
Syntax Notes:
Semantic Notes: 1 The transaction set identifier (ST01) is used by the translation routines of the interchange partners to select the appropriate transaction set definition (e.g., 810 selects the Invoice Transaction Set).

Comments:

Notes: Request: Required
Response: Required

ST~814~000000001

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	ST01	143	Transaction Set Identifier Code	M ID 3/3
			814 General Request, Response or Confirmation	
Mand.	ST02	329	Transaction Set Control Number	M AN 4/9

Identifying control number assigned by the originator of a transaction set. This identifier must be unique for each transaction set within a functional group.

Segment: **BGN** Beginning Segment
Position: 020
Loop:
Level: Heading
Usage: Mandatory
Max Use: 1
Purpose: To indicate the beginning of a transaction set
Syntax Notes: 1 If BGN05 is present, then BGN04 is required.
Semantic Notes: 1 BGN02 is the transaction set reference number.
 2 BGN03 is the transaction set date.
 3 BGN04 is the transaction set time.
 4 BGN05 is the transaction set time qualifier.
 5 BGN06 is the transaction set reference number of a previously sent transaction affected by the current transaction.

Comments:

Notes:

Request: Required
 Response: Required

Request: BGN~13~20020301145101~20020301
 Response: BGN~11~20020402072434~20020302~~~20020301145101

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
Mand.	BGN01	353	Transaction Set Purpose Code	M ID 2/2
			11 Response	
			13 Request	
Mand.	BGN02	127	Reference Identification	M AN 1/30
			A unique transaction identifier number assigned by the originator of this transaction.	
			The BGN02 from a request is placed in the BGN06 of responses to a request.	
Mand.	BGN03	373	Date	M DT 8/8
			The date the transaction was created by the sender's applications system in the form CCYYMMDD.	
Cond.	BGN06	127	Reference Identification	O AN 1/30
			Refers to the BGN02 identification number of the original Request.	
			Not used on the request.	
			Required on the response.	

NY 814 Reinstatement Request & Response

Segment: **N1** Name (ESCO/Marketer)
Position: 040
Loop: N1 Optional (Must Use)
Level: Heading
Usage: Optional (Must Use)
Max Use: 1
Purpose: To identify a party by type of organization, name, and code
Syntax Notes:
 1 At least one of N102 or N103 is required.
 2 If either N103 or N104 is present, then the other is required.

Semantic Notes:
Comments:
 1 This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.
 2 N105 and N106 further define the type of entity in N101.

Notes:
 Request: Required
 Response: Required

N1~SJ~~24~123456789
 N1~SJ~ESP COMPANY~24~123456789

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	N101	98	Entity Identifier Code SJ Service Provider Identifies the ESCO/Marketer participating in this transaction.	M ID 2/3
Optional	N102	93	Name Free Form ESCO/Marketer Company Name Supplemental text information supplied, if desired, to provide "eyeball" identification of the ESCO/Marketer. It is not necessary for successful completion of the transaction but may be provided by mutual agreement between trading partners.	X AN 1/60
Must Use	N103	66	Identification Code Qualifier 1 D-U-N-S Number, Dun & Bradstreet 9 D-U-N-S+4, D-U-N-S Number with Four Character Suffix 24 Employer's Identification Number Federal Tax ID	X ID 1/2
Must Use	N104	67	Identification Code The D-U-N-S number or the Federal Tax ID	X AN 2/80

NY 814 Reinstatement Request & Response

Segment: **N1** Name (Utility)
Position: 040
Loop: N1 Optional (Must Use)
Level: Heading
Usage: Optional (Must Use)
Max Use: 1
Purpose: To identify a party by type of organization, name, and code
Syntax Notes:
 1 At least one of N102 or N103 is required.
 2 If either N103 or N104 is present, then the other is required.

Semantic Notes:
Comments:
 1 This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.
 2 N105 and N106 further define the type of entity in N101.

Notes:
 Request: Required
 Response: Required

N1~8S~~24~012345678
 N1~8S~UTILITY COMPANY~24~912345678

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	N101	98	Entity Identifier Code 8S Consumer Service Provider (CSP) Identifies the Utility participating in this transaction.	M ID 2/3
Optional	N102	93	Name Free Form Utility Company Name Supplemental text information that may be supplied to provide "eyeball" identification of the Utility. It is not necessary for successful completion of the transaction but may be provided by mutual agreement between trading partners.	X AN 1/60
Must Use	N103	66	Identification Code Qualifier 1 D-U-N-S Number, Dun & Bradstreet 9 D-U-N-S+4, D-U-N-S Number with Four Character Suffix 24 Employer's Identification Number Federal Tax ID	X ID 1/2
Must Use	N104	67	Identification Code The D-U-N-S number or Federal Tax ID	X AN 2/80

NY 814 Reinstatement Request & Response

Segment: **N1** Name (Customer)
Position: 040
Loop: N1 Optional
Level: Heading
Usage: Optional
Max Use: 1
Purpose: To identify a party by type of organization, name, and code
Syntax Notes:
 1 At least one of N102 or N103 is required.
 2 If either N103 or N104 is present, then the other is required.

Semantic Notes:
Comments:
 1 This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.
 2 N105 and N106 further define the type of entity in N101.

Notes:
 Request: Optional
 Response: Optional

N1~8R~NAME
 N1~8R~JOHN SMITH
 N1~8R~DAIMLER-BENZ NA CORP

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
Mand.	N101	98	Entity Identifier Code	M ID 2/3
			8R	Consumer Service Provider (CSP) Customer
				Identify the end use customer targeted by this transaction.
Must Use	N102	93	Name	X AN 1/60
			Customer name	

- Segment:** **LIN** **Item Identification**
- Position:** 010
- Loop:** LIN Optional (Must Use)
- Level:** Detail
- Usage:** Optional (Must Use)
- Max Use:** 1
- Purpose:** To specify basic item identification data
- Syntax Notes:**
- 1 If either LIN04 or LIN05 is present, then the other is required.
 - 2 If either LIN06 or LIN07 is present, then the other is required.
 - 3 If either LIN08 or LIN09 is present, then the other is required.
 - 4 If either LIN10 or LIN11 is present, then the other is required.
 - 5 If either LIN12 or LIN13 is present, then the other is required.
 - 6 If either LIN14 or LIN15 is present, then the other is required.
 - 7 If either LIN16 or LIN17 is present, then the other is required.
 - 8 If either LIN18 or LIN19 is present, then the other is required.
 - 9 If either LIN20 or LIN21 is present, then the other is required.
 - 10 If either LIN22 or LIN23 is present, then the other is required.
 - 11 If either LIN24 or LIN25 is present, then the other is required.
 - 12 If either LIN26 or LIN27 is present, then the other is required.
 - 13 If either LIN28 or LIN29 is present, then the other is required.
 - 14 If either LIN30 or LIN31 is present, then the other is required.
- Semantic Notes:**
- 1 LIN01 is the line item identification
- Comments:**
- 1 See the Data Dictionary for a complete list of IDs.
 - 2 LIN02 through LIN31 provide for fifteen different product/service IDs for each item.
For example: Case, Color, Drawing No., U.P.C. No., ISBN No., Model No., or SKU.

Notes: Request : Required
Response: Required

Separate reinstatement requests must be sent for each commodity (i.e. electric service or gas service) where applicable. Each 814 Reinstatement transaction may contain only one LIN loop; the only applicable request for this transaction is the request to reinstate the customer for a specific commodity service.

LIN~AACCCDD0102004A~SH~EL~SH~CE

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
Must Use	LIN01	350	Assigned Identification	O AN 1/20
			The identifier supplied in this element either by itself or in conjunction with the BGN02 element from the BGN segment must uniquely identify each LIN request item over time.	
Mand.	LIN02	235	Product/Service ID Qualifier	M ID 2/2
			SH Service Requested	
Mand.	LIN03	234	Product/Service ID	M AN 1/48
			Commodity - there may be only one commodity (Electric or Gas) for each 814 transaction.	
			EL Electric Service	
			GAS Gas Service	
Must Use	LIN04	235	Product/Service ID Qualifier	X ID 2/2
			SH Service Requested	
Must Use	LIN05	234	Product/Service ID	X AN 1/48
			CE Customer Enrollment	
			This is an enrollment related transaction.	

NY 814 Reinstatement Request & Response

Segment: **ASI** Action or Status Indicator
Position: 020
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Must Use)
Max Use: 1
Purpose: To indicate the action to be taken with the information provided or the status of the entity described

Syntax Notes:
Semantic Notes:
Comments:

Notes:

Request:	Required
Response:	Required
ASI~7~025	Request
ASI~WQ~025	Accept Response
ASI~U~025	Reject Response

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
Mand.	ASI01	306	Action Code	M ID 1/2
			7 Request	
			U Reject	
			WQ Accept	
Mand.	ASI02	875	Maintenance Type Code	M ID 3/3
			025 Reinstatement	

NY 814 Reinstatement Request & Response

Segment: **REF** Reference Identification (Rejection Reason)
Position: 030
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: >1
Purpose: To specify identifying information
Syntax Notes:

- 1 At least one of REF02 or REF03 is required.
- 2 If either C04003 or C04004 is present, then the other is required.
- 3 If either C04005 or C04006 is present, then the other is required.

Semantic Notes:

- 1 REF04 contains data relating to the value cited in REF02.

Comments:
Notes:

Request:	Not Used
Reject Response:	Required
Accept Response:	Not Used

This segment is used to convey the rejection reason codes in a response to a Request.
REF~7G~A76

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 7G	M ID 2/3 Data Quality Reject Reason Reject reasons associated with a reject status notification.
Must Use	REF02	127	Reference Identification A76 A91 A96 DIV	X AN 1/30 Utility Account Invalid or Not Found This code may not be used as a rejection reason if the correct previous Utility account number was submitted and the Utility changed account numbers (i.e., refolio) within the last 90 days. Service is not offered at customer's location Used to indicate that the account is not for the product specified in LIN03 (e.g., an account only has electric, but gas service was requested). Reinstatement Period Expired Date/Time Invalid or Missing Used to indicate any error in the Reinstatement Date (DTM~584)

NY 814 Reinstatement Request & Response

Segment: **REF** Reference Identification (ESCO/Marketer Customer Account Number)
Position: 030
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Comments:
Notes: Request: Optional
 Response: Optional
 REF~11~A12345009Z

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 11 Account Number REF02 is the ESCO/Marketer Assigned account number for the customer.	M ID 2/3
Must Use	REF02	127	Reference Identification ESCO/Marketer's assigned account number for the customer.	X AN 1/30

NY 814 Reinstatement Request & Response

Segment: **REF** Reference Identification (Utility Account Number)
Position: 030
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Must Use)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes:

- 1 At least one of REF02 or REF03 is required.
- 2 If either C04003 or C04004 is present, then the other is required.
- 3 If either C04005 or C04006 is present, then the other is required.

Semantic Notes:

- 1 REF04 contains data relating to the value cited in REF02.

Comments:
Notes: Request: Required
Response: Required

The Utility account number assigned to the customer is used for validation and must be present on all transactions.
REF~12~011231287654398

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 12 Billing Account	M ID 2/3
				REF02 contains the Utility-assigned account number for the customer.
Must Use	REF02	127	Reference Identification Utility assigned customer account number	X AN 1/30
				The utility account number must be supplied without intervening spaces or non-alphanumeric characters. (Characters added to aid in visible presentation on a bill, for example, should be removed)

NY 814 Reinstatement Request & Response

Segment: **REF** Reference Identification (Previous Utility Account Number)
Position: 030
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Comments:
Notes: Request: Conditional
 Response: Not Used

This segment is required when the utility assigned account number for the customer has changed in the last 90 days.
 REF~45~9194132485705971

Data Element Summary

	Ref. Des.	Data Element	Name	Attributes
Mand.	REF01	128	Reference Identification Qualifier 45	M ID 2/3 Old Account Number REF02 is the Utility's previous account number for the customer.
Must Use	REF02	127	Reference Identification	X AN 1/30 Prior utility assigned account number for the customer designated in this transaction. Current utility assigned account number for the customer must be present in REF*12.

NY 814 Reinstatement Request & Response

Segment: **REF** Reference Identification (Utility Account Number for ESCO/Marketer)
Position: 030
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Comments:
Notes: Request: Conditional
 Response: Conditional

This segment is used to communicate an account number assigned by the Utility to the ESCO/Marketer and may be sent with the mutual agreement of the parties.

REF~AJ~3134597

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier AJ	M ID 2/3 Accounts Receivable Customer Account
Must Use	REF02	127	Reference Identification	X AN 1/30 REF02 contains the Utility assigned account number for the ESCO/Marketer Utility account number for the ESCO/Marketer

NY 814 Reinstatement Request & Response

Segment: **DTM** **Date/Time Reference (Reinstatement Date)**
Position: 040
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify pertinent dates and times
Syntax Notes:

- 1 At least one of DTM02 DTM03 or DTM05 is required.
- 2 If DTM04 is present, then DTM03 is required.
- 3 If either DTM05 or DTM06 is present, then the other is required.

Semantic Notes:

Comments:

Notes: Request: Required
Response: Not Used

DTM~584~20020307

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	DTM01	374	Date/Time Qualifier 584 Reinstatement	M ID 3/3
Must Use	DTM02	373	Date Effective Date of Reinstatement This date must be the same as the effective date of the Drop that was previously sent to this ESCO/Marketer.	X DT 8/8

NY 814 Reinstatement Request & Response

Segment: **SE** Transaction Set Trailer
Position: 150
Loop:
Level: Detail
Usage: Mandatory
Max Use: 1
Purpose: To indicate the end of the transaction set and provide the count of the transmitted segments (including the beginning (ST) and ending (SE) segments)

Syntax Notes:

Semantic Notes:

Comments: 1 SE is the last segment of each transaction set.

Notes: Request: Required
 Response: Required

SE~28~00000001

Data Element Summary

	<u>Ref.</u>	<u>Data</u>		<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>	<u>Name</u>	
Mand.	SE01	96	Number of Included Segments	M N0 1/10
Mand.	SE02	329	Transaction Set Control Number	M AN 4/9

SAMPLE TRANSACTIONS

These examples are presented for illustrative purposes only; it should be understood that these examples reflect certain assumptions regarding optional and conditional data segments in this standard. Accordingly, these examples are not necessarily indicative of the manner in which a specific Utility or ESCO/marketer would map a specific transaction.

Utility Reinstatement Request

ST*814*0061/	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*13*20020528145101~20020528/	BGN segment indicating this is a Request transaction.
N1*SJ*AGWAY*1*006827749/	E/M Name and DUNS information
N1*8S*NIAGARA MOHAWK*1*006994735/	UTILITY Name and DUNS information
N1*8R*CUSTOMER NAME/	Customer Name
LIN*AACCDD0102005R*SH*GAS*SH*CE/	Unique transaction number; request pertains to enrollment for electric service
ASI*7*025/	This is a reinstatement request
REF*11*2348400586/	E/M Account Number for the customer
REF*12*293839200/	Current UTILITY Account Number for the customer
REF*45*293834720/	Previous UTILITY Account Number for the customer
REF*AJ*3134597/	UTILITY Account Number for the E/M
DTM*584*20020601/	Effective Date of Reinstatement
SE*13*0061/	Transaction Set trailer; segment count; control number

E/M Reinstatement Response - Accepted

ST*814*0037/	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*11*20020402072434*20020529***2002052814501/	BGN segment indicating a Response transaction and referencing the original Request transaction
N1*SJ*AGWAY*1*006827749/	E/M Name and DUNS information
N1*8S*NIAGARA MOHAWK*1*006994735/	UTILITY Name and DUNS information
N1*8R*CUSTOMER NAME/	Customer Name
LIN*AACCDD0102005R*SH*GAS*SH*CE	Transaction reference number is echoed from request transaction.
ASI*WQ*025	Reinstatement request is accepted
REF*11*2348400586/	E/M Account Number for the customer
REF*12*293839200/	Current UTILITY Account Number for the customer
REF*AJ*3134597/	UTILITY Account Number for the E/M
SE*11*0037/	Transaction Set trailer; segment count; control number

E/M Reinstatement Response – Rejected

ST*814*0001/	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*11*20020402072434*20020530***20020301145101/	BGN segment indicating a Response transaction and referencing the original Request transaction
N1*SJ*AGWAY*1*006827749/	E/M Name and DUNS information
N1*8S*NIAGARA MOHAWK*1*006994735/	UTILITY Name and DUNS information
N1*8R*CUSTOMERNAME/	Customer Name
LIN*AACCDD0102005R*SH*GAS*SH*CE/	Transaction reference number is echoed from Request transaction.
ASI*U*025/	Reinstatement request is being rejected
ASI*U*025/	Reinstatement request is being rejected
REF*7G*A76/	Reject Reason - Account not found on E/M system
REF*7G*A91/	Reject Reason – Service not offered
REF*11* A12345009Z/	E/M Account Number for the customer
REF*12*293839200/	Current UTILITY Account Number for the customer
REF*AJ*3134597/	UTILITY Account Number for the E/M
SE*13*0001/	Transaction Set trailer; segment count; control number