



**John H. Banks**  
Vice President  
Government Relations

**BY FAX AND VIA MAIL**

August 7, 2006

Honorable Richard Brodsky  
Member  
New York State Assembly  
5 West Main Street  
Suite 205  
Elmsford, NY 10523

Dear Assembly Member Brodsky:

During the August 3 hearing, you asked Con Edison to grant you and your committee written authorization to obtain from Con Edison's telecommunication providers the number of calls made to Con Edison's customer service numbers during the period of Monday, July 17, 2006 through Wednesday, July 26, 2006.

Con Edison has no objection to the telecommunication companies listed below providing that information to you and your committee. We leave to you and the telecommunication companies the determination as to how to aggregate the numbers of calls to our call center on a daily or hourly basis. If additional information is required which could identify the individual callers, we also leave to you and the telecommunication companies the determination as to whether the callers consent to the release of that information is required. Finally, we request that the telecommunication companies provide me with a copy of whatever is provided to you and your committee.

The providers you need to forward our letter to and the telephone numbers served by each provider are as follows:

**Sprint Toll-Free Numbers****Toll Free #**

800 350 6924	877 423 7378
800 350 9346	877 427 2258
800 491 0095	877 592 6633
800 752 6633	877 602 6633
800 780 2884	877 806 2830
800 914 9112	888 212 3617
877 239 2601	888 266 3314
877 572 6633	888 544 5476
877 582 6633	888 544 5847
888 858 2466	888 824 7134
800 343 4646	888 858 2826
800 522 5635	888 925 5015
800 576 2005	888 925 5016
800 609 4488	888 982 6633
800 872 8846	877 383 4628
877 237 4737	877 383 4630
877 239 1999	877 383 4631
877 239 2602	877 383 4632
877 239 4737	877 383 4633
877 266 3337	877 744 8318
877 266 3342	877 423 4372
877 276 2911	877 806 2831
877 280 2693	877 806 2832
877 410 8762	877 806 2833

**Verizon Toll-Free Numbers****Toll Free #**

800 522-5635  
 800 404-9097  
 800 758-2481  
 800 758-2486  
 877 262-6633  
 888 824-1025

**Verizon Local (Toll) Numbers****Local 243#s**

212 243-1900	212 243-3069
212 243-2150	212 243-3094
212 243-2590	212 243-3313
212 243-2591	212 243-3314
212 243-2712	212 243-3399
212 243-2713	212 243-3443
212 243-2772	212 243-3642
212 243-3003	212 243-3722

212 243-3974  
212 243-3989  
212 243-3999  
212 243-4247  
212 243-4248  
212 243-4395  
212 243-4396  
212 243-4622  
212 243-4623  
212 243-4710  
212 243-4728  
212 243-4761

212 243-5007  
212 243-5008  
212 243-5072  
212 243-5073  
212 243-5210  
212 243-5211  
212 243-5812  
212 243-5813  
212 243-5826  
212 243-6185  
212 243-6186  
212 243-7329

Please keep in mind that calls made to these telephone numbers include calls from all customers from all areas and for all reasons.

Sincerely,

A handwritten signature in cursive script, appearing to read "John Behr".