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October 10, 2005

Jaclyn A. Brillling, Secretary
Staff of the New York State
Department of Public Service
Three Empire State Plaza
Albany, New York 12223-1350

"ONE SMALL VOICE"

**RE: STAFF PROPOSAL FOR THE EXTENSION OF THE SYSTEM BENEFITS CHARGE
AND SBC- FUNDED PUBUC BENEFIT PROGRAMS**

Dear Ms. Brillling,

Soaring energy costs have residential and commercial consumers reaching for alternate energy solutions. As I see it, the vision to train an **infrastructure** of **specialty** contractors to advance new technology is alive and working well.

The NYSERDA Energy Programs national presence is not by accident. A well-articulated concept was developed and later **sold** to some of the finest building scientists in the country.

The selection of Conservation Services Group to manage and support the BOCEES training courses, BPI to **Certify**, BPCANYS, NYSBA an active voice for contractors and a host of Professional Engineering firms all **exemplify** the NYSERDA success story, a well-oiled machine realizing unprecedented success.

The daily **stress** of managing such lofty goals is small in comparison for the **quality** of life improvements and measurable energy reductions accomplished on a daily basis across New York State. Time proven success earns a well deserved congratulations along with a green light for expansion.

As one small voice, I wanted to thank you for providing me access to equipment, technology, training and **24/7** support.

With kind regards,

A handwritten signature in black ink that reads "T. Vitale".

Thomas J. Vitale
President