

New York Implementation Standard

For
**Sandard Electronic
Transactions**

TRANSACTION SET

814

Change (Account Maintenance)

Ver/Rel 004010

NY 814 Change Request & Response

	Summary of Changes
November 1, 2001 Version 1.0	Initial Release
April 16, 2002 Version 1.1	Version 1.1 Issued
	Notice of Correction Max Use of the REF* TU segment is revised from 1 to >1.
August 7, 2002 Version 1.2	Version 1.2 Issued
	Added new REF segment (REF* AJ) to accommodate exchange of a Utility Account Number for the ESCO/Marketer
	Inserted updated Field Descriptions Guideline Page
	Modified the segment notes for the N1* 8R and N1* BT segments to clarify that an N1 segment is required in an N1 loop when other segments are sent in that loop.
	Modified the element notes for REF03 in the REF* 65 (Meter Cycle Code) and REF* BF (Bill Cycle Code) segments to indicate it is only required when the REF02 data in each segment is insufficient for the recipient to determine when, or how frequently, a customer's meter is read or the account is billed. (See October 2, 2001 clarification).
	Modified the segment notes for the REF* BLT (Bill Presenter) and REF* PC (Bill Calculator) segments to remove the parenthetical reference to RG&E regarding Single Retailer since National Fuel will also offer Single Retailer.
	Modified the Front Matter Notes regarding 'Request Transactions' to indicate that changes in bill option may not be processed when the customer is not yet active with the E/M initiating the Request transaction. (See June 21, 2002 order adopting EDI standards for Utility Rate Ready Consolidated Billing).
	Modified the segment notes for the AMT* DP segment to remove the parenthetical relating to RG&E in favor of a more generic note. Both RG&E and National Fuel Gas offer single Retailer Model.
	Added text to the segment notes for the REF* MT (Measurement Type and Reporting Interval) segment and REF02 element to indicate that this segment must be accompanied by a REF* TU segment in some instances in order to adequately describe the measurement period(s) or time intervals associated with specific service end points.
	Modified the use attribute for REF* TD (Reason for Change – Account Level) segment at position 030 from Required to Conditional. This segment is only required when a change in account level data is being reported.
March 17, 2004 Version 1.3	Version 1.3 Issued
	Corrected the 'Max Use' attribute for the REF* TD (Reason for Change – Meter Level) segment in the NM1 loop to >1.
	An element note is added to clarify the use of the LIN01 identifier in a Response transaction.
	Added two codes (AMT9M & AMT9N) to the REF* TD (Reason for Change – Account Level) segment to enable ESCOs to transmit information about changes in customers tax rates when the customers bill option is Utility Rate Ready Consolidated billing.
	Added AMT* 9M and AMT* 9N segments to enable ESCOs to transmit changes in customer's tax rate information when the bill option requested is Utility Rate Ready consolidated billing and the Utility requires ESCOs to provide this data. When different tax rates are applicable to portions of the customers service <i>i.e.</i> when a REF* RP (Portion Taxed Residential) segment was present in an Enrollment Request transaction, it will be necessary to send both the 9M (residential tax rate applicable to a portion of the service) and the 9N segment (commercial tax rate applicable).
	Corrected the segment notes for the NM1 Loop to indicate that transmitting an NM1 Loop in a Response transaction is 'Optional' rather than "Not Used".
	Corrected sample transaction 2.A. (E/M Change Request) to delete the DTM007 (Effective Date of Change) segments which are not applicable to the change being reported in this example.
	Modified sample transactions 4.A. & 4.B. to add segments for a change in the customer's tax rate coincident with the change to Utility Rate Ready billing.

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	Notes regarding the attributes of "R" elements are added to the Front Matter notes.
	Coding for the REF*GC (Gas Capacity Assignment/Obligation) has been corrected (from Yes/No to Y/N) to be consistent with the coding for the same segment in the Enrollment Standard.
May 17, 2006 Version 1.4	Version 1.4 Issued
	Any references to Niagara Mohawk or NMPC throughout the document were revised to refer to National Grid.
	References to RG&E's use of the Single Retailer Model have been deleted. This model is no longer offered in Rochester's service territory. A new example replaces Scenario #4 in the previous Implementation Guide.
	A PER segment is added to the N1 (Customer) Loop (N101=8R) to enable parties to communicate changes in a customers telephone number where the telephone number was initially sent in an Enrollment Accept Response transaction in an N1 (Customer) Loop. A change in the customer's telephone number coincident with a change in mailing address should be reported in an N1 (Name for Mailing) Loop in the Single Retailer model (see scenario 2 in the examples).
	The N1*8R (Customer) segment note is revised to delete extraneous text and to reflect the addition of a PER segment in the N1 (Customer) Loop.
	The LIN segment notes are revised to clarify the looping structure at the header and detail levels when multiple changes are being sent in a Request transaction.
	The REF*11 (ESCO/Marketer Customer Account Number) segment note is changed to indicate that this segment must be sent when the Utility is the bill presenter and there is a change in the account number.
	The REF*12 (Utility Account Number) segment note is changed to reflect the correct line number reference in the data dictionary.
	A REF03 element is added to the REF*12 segment (Utility Account Number) for use in Change Requests sent to, or received from, Orange & Rockland Utilities when the reported change pertains to the un-metered portion of a customers electric service when both metered and un-metered service are present on the same account.
	The REF*AJ (Utility Assigned Account Number for ESCO/Marketer) segment note is revised to indicate that this segment is Not Used in a Response transaction.
	A REF*LF (E/M Late Fees) segment is added at the account level to enable E/Ms to communicate a change in late fee policies for customers receiving a Rate Ready consolidated bill from National Fuel Gas.
	An AMT*B5 (E/M Budget Plan Installment Amount) segment is added for use in National Fuel Gas service territory. The AMT*B5 segment is used in that service territory to communicate a change in the customers budget plan installment amount for E/M charges when the bill option is Rate Ready consolidated billing and the payment option is Pay-As-You-Get-Paid.
	Additional codes were added to the REF*TD (Reason for Change – Account Level) segment to accommodate the new segments (PERIC, REFLF, and AMTB5).

	Notes pertaining to the use of this document
Purpose	<ul style="list-style-type: none"> An 814 Change transaction is used to communicate changes in customer account information between market participants. The 814 Change Standards are based on the ASC X12 Ver/Rel 004010 standard and related UIG guidelines.
One account per 814	<ul style="list-style-type: none"> Each change transaction may contain only one account for one commodity (i.e. electric, gas, etc.).
Cross referencing Request & Response Transactions	<ul style="list-style-type: none"> The BGN02 element in the BGN segment received on a request must be returned in the BGN06 element of the BGN segment sent on the response. The LIN01 element is used to cross-reference each individual LIN response with its corresponding request.
Validation Field	<ul style="list-style-type: none"> In New York, the validation field is the customer’s utility account number (with check digit, if included).
Request Transaction	<ul style="list-style-type: none"> An 814 Change transaction can accommodate more than one change request per commodity per account. Each change request pertaining to data transmitted at the account level must be sent in a separate LIN loop. Account level items include all segments listed on page 1 of this guide under “Heading” as well as those segments listed under “Detail” that are NOT part of the NM1 loop. For example, if changing from dual billing to utility consolidated billing, it would be necessary to request a change in bill presenter as well as bill calculator. Each change request in this example would be sent in a separate LIN loop. Customer name changes are sent in the N1*8R segment. Changes to the name for mailing address are sent in the N1*BT segment. Changes in the customer's telephone number should be sent in the N1 (Customer) Loop (N101=8R) if the information originated in that Loop. At the meter level, all change requests are grouped by meter in individual LIN loops. If a change is made to all meters on a multi-metered account, the data should be reported in a single NM1 loop and the literal “ALL” sent in the NM109 element. Changes related to a single meter, such as changes to both Utility Rate Class and Utility Load Profile Group code, are sent in one LIN Loop. Change requests for different meters are grouped in separate LIN loops. For example, if different Utility Rate codes apply to each meter on a multi-metered account, the change to Utility Rate Code should be reported in a separate LIN loop for each meter. E/M initiated Requests to change a customer’s bill option (Bill Presenter and/or Bill Calculator segments) may not be processed for accounts that are not yet active with that E/M (i.e. enrollment is pending but not yet effective) at the time the change Request was received.
NM1 loop structure	<ul style="list-style-type: none"> Changes to meter information are communicated in the NM1 loop. Each NM1 loop may contain all changes for a particular meter, all changes affecting the un-metered service on the account or a single change that pertains to all metered or un-metered service points on the account. Each NM1 loop is sent within a single LIN loop. If multiple changes are being requested, the changes pertaining to each meter or un-metered service are sent in separate NM1 loops. Each NM1 loop may be associated with only one LIN loop.

<p>Response Transaction</p>	<ul style="list-style-type: none"> • There must be one response LIN for each request LIN. • Requests are accepted or rejected at the LIN level. • Responses may be created and sent at different times in different 814 transactions, but the response for each request must be sent within 2 business days. • The Change Response Transaction has been structured as follows: <ul style="list-style-type: none"> ◆ The transaction containing an Accept Response may contain the REF*TD(s) from the request transaction, at the option of the sender, but will not contain or echo back the segment that was changed. ◆ The transaction containing a Reject Response will contain the rejection reason (REF*7G) and, may contain, at the option of the sender, the REF*TD(s) from the Request Transaction and/or the segments that were in error.
<p>Use of REF*TD segment</p>	<ul style="list-style-type: none"> • The REF*TD segments are used to indicate to the receiver the type of change that is being requested. At least one REF*TD is required on a Request transaction. The REF*TD(s) may be echoed back on the Response transaction at the option of the sender. • REF*TD segments are located at the account (LIN) or meter (NM1) level within the document. <ul style="list-style-type: none"> ◆ Each data element that is being changed at the Account (LIN) level must be associated with a REF*TD segment in the LIN loop. ◆ For a meter addition, a REF*TD code of NM1MA must be present, and all new data reported in a single NM1 loop. ◆ For a meter exchange, a REF*TD code of NM1MX must be present, and all data for the new meter is reported in a single NM1 loop (a REF*46 segment, containing the old meter number, is returned in the same NM1 loop). ◆ For a meter removal (not an exchange), an NM1 segment and a REF*TD segment with a code of NM1MR must be present. No other segments or elements are required. ◆ For other changes at the meter level, an NM1 segment, the applicable REF*TD segment, and the segment containing the change must be present.
<p>Conditional Segments</p>	<ul style="list-style-type: none"> • A change in one data segment may necessitate changes in dependent data segments. For example, when there is a change in billing option, some dependent data segments may also be subject to change. For example, when changing from dual billing to Utility rate ready consolidated billing, in addition to the changes in Bill Presenter and Bill Calculator segments, it will be necessary to send other data segments (such as E/M Commodity Price, E/M Fixed Charge, or E/M Rate Code, Percent Tax Exempt, Portion Taxed Residential, Current Budget Billing Status, etc.) in order for the Utility to be able to calculate the customer's bill.
<p>Changes to Utility Account Numbers or Meter Numbers</p>	<ul style="list-style-type: none"> • When updating or correcting existing Utility account numbers or meter numbers, the Change Request transaction must contain the new (or corrected) and old number. • For the Utility account number, the new, or corrected, account number is sent in a REF*12 segment. The old account number is sent in a REF*45 segment. • For meter numbers, the new, or corrected, meter number is sent in an NM1 segment. The old meter number is sent in a REF*46 segment.

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<p>Use of DTM*007 segment</p>	<ul style="list-style-type: none"> • A DTM*007 segment (Effective Date of Change) is used to communicate the effective date for a requested change in the following circumstances: <ul style="list-style-type: none"> ◆ Utility Request – required for non-DTM segments ◆ Utility Response – may be sent to establish the effective date of an E/M requested change ◆ E/M Requests sent to communicate a change in mailing address (required for Single Retailer Model) ◆ E/M Requests to change the E/M Commodity Price (AMT*RJ), E/M Fixed Charge (AMT*FW), or E/M Rate Code (REF*RB) when the Utility is the Bill Presenter and Bill Calculator and has agreed to process rate or price changes mid-cycle.
<p>Data Element Attributes</p>	<ul style="list-style-type: none"> • Data elements whose X12 attribute type is ‘R’ (for example AMT02 elements) are treated as real numbers. Real numbers are assumed to be positive numbers and a minus (-) sign must precede the amount when a negative number is being sent. Real numbers do NOT provide for an implied decimal position; therefore a decimal point must be sent when decimal precision is required. Note that in transmitting real numbers it is acceptable, but not necessary, to transmit digits that have no significance i.e. leading or trailing zeros.
<p>Single Retailer Model</p>	<ul style="list-style-type: none"> • There are some differences in the required segments for a Change Request and/or Response where the Single Retailer Model has been implemented for Retail Access. These differences have been noted in the notes and gray box text in the individual data segments in this Implementation Guide as well as the corresponding data dictionary.
<p>Conditional Data Segments</p>	<ul style="list-style-type: none"> • There are minor differences in the extent to which specific data elements are supported by each Utility and/or whether they are applicable to both electric and gas services. These differences have been noted, for the most part, in the data dictionary associated with this implementation guide.
<p>Definitions</p>	<ul style="list-style-type: none"> • The term Utility is used in this document to refer to the local gas or electric distribution company, i.e. the entity providing regulated bundled commodity service. The term ESCO/Marketer (E/M) is used in this document to refer to either a gas or electric supplier.
<p>Companion Documents</p>	<ul style="list-style-type: none"> • All of the applicable business rules for New York are not necessarily documented in this implementation guide. Accordingly, the Account Change Business Process document and/or the 814 Change Data Dictionary should be reviewed where further clarification is needed. • In addition, further information on the Change data elements can be found in the Implementation Guide for the 814 Enrollment Request & Response.

Implementation Guideline Field Descriptions

Segment: **REF** Reference Identification (Utility Customer Account Number)

Position: 050

Loop:

Level: Heading

Usage: Optional (Must Use)

Max Use: 1

Purpose: To specify identifying information

Syntax Notes:

- 1 At least one of REF02 or REF03 is required.
- 2 If either C04003 or C04004 is present, then the other is required.
- 3 If either C04005 or C04006 is present, then the other is required.

Semantic Notes:

- 1 REF04 contains data relating to the value cited in REF02.

Comments:

This section shows the X12 Rules for this segment but the Usage and Max Use fields will also reflect NY rules. For Usage, “Optional (Must Use)” means that this segment is Optional for X12, but is required in NY. “Optional (Dependent)” means Optional for X12, but use is conditional in NY. The grayboxes below should also be reviewed for additional NY Rules.

Notes: Required

The Utility account number assigned to the customer is used for validation and must be present on all transactions.

REF~12~011231287654398

This section displays the NY Rules for implementation of this segment.

One or more examples.

Data Element Summary

Mand.	Ref Des.	Data Element	Name	X12 Attributes	
				M	ID 2/3
Mand.	REF01	128	Reference Identification Qualifier 12 Billing Account REF02 contains the Utility-assigned account number for the customer.		
Must Use	REF02	127	Reference Identification Utility assigned customer account number The utility account number must be supplied and may contain non-alphanumeric characters. (Characters on a bill, for example, should be removed)		AN 1/30

This column documents differences between X12 and NY use for each data element:

Mand. (Mandatory) – Required by X12
 Must Use – Required by NY
 Cond. (Conditional)
 Optional

These columns show the X12 attributes for each data element:

M = Mandatory
 O = Optional
 X = Conditional

AN = Alphanumeric
 N# = Implied Decimal
 ID = Identification
 R = Real
 DT = Date (CCYYMMDD)

1/30 = Minimum 1, Maximum 30

814 Change (Account Maintenance)

Functional Group ID=**GE**

Introduction:

This Draft Standard for Trial Use contains the format and establishes the data contents of the Account Maintenance Transaction Set (814) for use within the context of an Electronic Data Interchange (EDI) environment.

Notes:

This guideline is limited to defining various account maintenance information that may be exchanged between trading partners.

Heading:

Page No.	Pos. No.	Seg. ID	Name	Req. Des.	Max.Use	Loop Repeat	Notes and Comments
9	010	ST	Transaction Set Header	M	1		
10	020	BGN	Beginning Segment	M	1		
LOOP ID - N1							1
11	040	N1	Name (ESCO/Marketer)	O	1		
LOOP ID - N1							1
12	040	N1	Name (Utility)	O	1		
LOOP ID - N1							1
13	040	N1	Name (Customer)	O	1		
14	060	N3	Address Information (Service Address)	O	1		
15	070	N4	Geographic Location (Service Address)	O	1		
16	080	PER	Administrative Communications Contact (Customer Phone Number)	O	1		
LOOP ID - N1							1
17	040	N1	Name (Name for Mailing)	O	1		
18	060	N3	Address Information (Mailing Address)	O	1		
19	070	N4	Geographic Location (Mailing Address)	O	1		
20	080	PER	Administrative Communications Contact (Customer Phone Number)	O	1		

Detail:

Page No.	Pos. No.	Seg. ID	Name	Req. Des.	Max.Use	Loop Repeat	Notes and Comments
LOOP ID - LIN							>1
21	010	LIN	Item Identification	O	1		
22	020	ASI	Action or Status Indicator	O	1		
23	030	REF	Reference Identification (Reject Response Reasons)	O	1		
24	030	REF	Reference Identification (Reason for Change - Account Level)	O	1		
26	030	REF	Reference Identification (ESCO/Marketer Customer Account Number)	O	1		
27	030	REF	Reference Identification (Utility Account Number)	O	1		
28	030	REF	Reference Identification (Previous Utility Account Number)	O	1		
29	030	REF	Reference Identification (Utility Account Number for ESCO/Marketer)	O	1		
30	030	REF	Reference Identification (Meter Cycle Code)	O	1		
31	030	REF	Reference Identification (Bill Cycle Code)	O	1		
32	030	REF	Reference Identification (Bill Presenter)	O	1		
33	030	REF	Reference Identification (Bill Calculator)	O	1		

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34	030	REF	Reference Identification (Current Budget Billing Status)	O	1
35	030	REF	Reference Identification (E/M Late Fees)	O	1
36	030	REF	Reference Identification (Partial Participation Portion)	O	1
37	030	REF	Reference Identification (Customer on Life Support)	O	1
38	030	REF	Reference Identification (Gas Pool ID)	O	1
39	030	REF	Reference Identification (Gas Capacity Assignment/Obligation)	O	1
40	030	REF	Reference Identification (ISO Location Based Marginal Pricing Zones)	O	1
41	030	REF	Reference Identification (Portion Taxed Residential)	O	1
42	040	DTM	Date/Time Reference (Effective Date of Change)	O	1
43	040	DTM	Date/Time Reference (Assigned Service Start Date)	O	1
44	040	DTM	Date/Time Reference (Assigned Service End Date)	O	1
45	060	AMT	Monetary Amount (E/M Budget Plan Installment Amount)	O	1
46	060	AMT	Monetary Amount (Tax Exemption Percent)	O	1
47	060	AMT	Monetary Amount (E/M Commodity Price)	O	1
48	060	AMT	Monetary Amount (E/M Fixed Charge)	O	1
49	060	AMT	Monetary Amount [Customer's Tax Rate for E/M Charges -1)	O	1
50	060	AMT	Monetary Amount [Customer's Tax Rate for E/M Charges -2)	O	1
51	060	AMT	Monetary Amount (Electric Capacity Assignment)	O	1
LOOP ID - NM1					
52	080	NM1	Metered or UnMetered Service Points	O	1
54	130	REF	Reference Identification (Reason for Change - Meter Level)	O	>1
55	130	REF	Reference Identification (Old Meter Number)	O	1
56	130	REF	Reference Identification (Utility Rate Service Class)	O	1
57	130	REF	Reference Identification (Utility Rate Sub Class)	O	1
58	130	REF	Reference Identification (Utility Load Profile Group Code)	O	1
59	130	REF	Reference Identification (Measurement Type and Reporting Interval)	O	1
61	130	REF	Reference Identification (Use Time of Day)	O	>1
63	130	REF	Reference Identification (E/M Rate Code)	O	1
64	150	SE	Transaction Set Trailer	M	1
E-1			Examples		

Transaction Set Notes:

1. The N1 loop is used to identify the parties to this transaction.
2. The LIN loop is used to transmit account level data.
3. The NM1 loop is used to transmit meter level data.

Segment: **ST** Transaction Set Header
Position: 010
Loop:
Level: Heading
Usage: Mandatory
Max Use: 1
Purpose: To indicate the start of a transaction set and to assign a control number
Syntax Notes:
Semantic Notes: 1 The transaction set identifier (ST01) is used by the translation routines of the interchange partners to select the appropriate transaction set definition (e.g., 810 selects the Invoice Transaction Set).
Notes: Request: Required
Response: Required
ST~814~0001

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
Mand.	ST01	143	Transaction Set Identifier Code 814 General Request, Response or Confirmation	M ID 3/3
Mand.	ST02	329	Transaction Set Control Number Identifying control number assigned by the originator of a transaction set. This identifier must be unique for each transaction set within a functional group.	M AN 4/9

Segment: **BGN** Beginning Segment
Position: 020
Loop:
Level: Heading
Usage: Mandatory
Max Use: 1
Purpose: To indicate the beginning of a transaction set
Syntax Notes: 1 If BGN05 is present, then BGN04 is required.
Semantic Notes: 1 BGN02 is the transaction set reference number.
 2 BGN03 is the transaction set date.
 3 BGN04 is the transaction set time.
 4 BGN05 is the transaction set time qualifier.
 5 BGN06 is the transaction set reference number of a previously sent transaction affected by the current transaction.

Notes: Request: Required
 Response: Required

Request: BGN~13~20000301145101~20060917
 Response: BGN~11~20000402072434~20060919~~~20000301145101

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
Mand.	BGN01	353	Transaction Set Purpose Code 11 Response 13 Request	M ID 2/2
Mand.	BGN02	127	Reference Identification A unique transaction identifier number assigned by the originator of this transaction. The BGN02 element from a Request transaction is placed in the BGN06 element in the corresponding Response transaction(s) sent in response to the Request transaction.	M AN 1/30
Mand.	BGN03	373	Date The date the transaction was created by the sender's applications system in the form CCYYMMDD.	M DT 8/8
Cond.	BGN06	127	Reference Identification Refers to the BGN02 identification number of the original Request. This element is "Not Used" on Request transactions but is "Required" on Response transactions.	O AN 1/30

Segment: **N1** Name (ESCO/Marketer)
Position: 040
Loop: N1 Optional (Must Use)
Level: Heading
Usage: Optional (Must Use)
Max Use: 1
Purpose: To identify a party by type of organization, name, and code
Syntax Notes: 1 At least one of N102 or N103 is required.
 2 If either N103 or N104 is present, then the other is required.

Semantic Notes:

Notes:

Request: Required
 Response: Required
 N1~SJ~~24~123456789
 N1~SJ~ESCO/MARKETER NAME~24~123456789

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	N101	98	Entity Identifier Code SJ Service Provider Identifies name and address information as pertaining to a service provider for which billing is being rendered Identifies the ESCO/Marketer participating in this transaction.	M ID 2/3
Optional	N102	93	Name Free Form ESCO/Marketer Company Name Supplemental text information supplied, if desired, to provide "eyeball" identification of the ESCO/Marketer. It is not necessary for successful completion of the transaction but may be provided by mutual agreement between trading partners.	X AN 1/60
Must Use	N103	66	Identification Code Qualifier 1 D-U-N-S Number, Dun & Bradstreet 9 D-U-N-S+4, D-U-N-S Number with Four Character Suffix 24 Employer's Identification Number Federal Tax ID	X ID 1/2
Must Use	N104	67	Identification Code The D-U-N-S number or the Federal Tax ID	X AN 2/80

Segment: **N1** Name (Utility)
Position: 040
Loop: N1 Optional (Must Use)
Level: Heading
Usage: Optional (Must Use)
Max Use: 1
Purpose: To identify a party by type of organization, name, and code
Syntax Notes: 1 At least one of N102 or N103 is required.
 2 If either N103 or N104 is present, then the other is required.

Semantic Notes:

Notes:

Request: Required
 Response: Required
 N1~8S~~24~012345678
 N1~8S~UTILITY COMPANY~24~912345678

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
Mand.	N101	98	Entity Identifier Code 8S Consumer Service Provider (CSP) Identifies the Utility participating in this transaction.	M ID 2/3
Optional	N102	93	Name Free Form Utility Company Name Supplemental text information that may be supplied to provide "eyeball" identification of the Utility. It is not necessary for successful completion of the transaction but may be provided by mutual agreement between trading partners.	X AN 1/60
Must Use	N103	66	Identification Code Qualifier 1 D-U-N-S Number, Dun & Bradstreet 9 D-U-N-S+4, D-U-N-S Number with Four Character Suffix 24 Employer's Identification Number Federal Tax ID	X ID 1/2
Must Use	N104	67	Identification Code The D-U-N-S number or Federal Tax ID	X AN 2/80

Segment: **N1** Name (Customer)
Position: 040
Loop: N1 Optional (Dependent)
Level: Heading
Usage: Optional (Dependent)
Max Use: 1
Purpose: To identify the customer in this transaction.
Syntax Notes: 1 At least one of N102 or N103 is required.
 2 If either N103 or N104 is present, then the other is required.

Semantic Notes:

Notes:
 Request: Conditional
 Response: Not Used

This segment must be sent in a Request when a change in the customer name associated with the account (Utility or E/M) or service address (Utility) or customer telephone number (Utility or E/M) is being reported.

N1~8R~NAME
 N1~8R~JOHN SMITH
 N1~8R~DAIMLER-BENZ NA CORP

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
Mand.	N101	98	Entity Identifier Code 8R	M ID 2/3 Consumer Service Provider (CSP) Customer Identify the end use customer targeted by this transaction.
Mand.	N102	93	Name	M AN 1/60 The new customer name or the literal "NAME". When a change in service address is being sent, an N1 segment (in addition to the N3 and N4 segments) is required. For address changes the N102 element may contain the actual customer name or the literal 'NAME'.

Segment: **N3** Address Information (Service Address)
Position: 060
Loop: N1 Optional (Dependent)
Level: Heading
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify the location of the named party
Syntax Notes:
Semantic Notes:
Notes:

Utility Request : Conditional
 Responses: Not Used

The N3 and N4 segments within the N1*8R loop are sent when the Utility is reporting a change in service address and must be accompanied by an N1*8R segment.
 N3~375 PARK AVE
 N3~OUTDOOR - PETER COOPER VILLAGE CORNER OF EAST 20TH & FI~RST AVENUE

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
Mand.	N301	166	Address Information	M AN 1/55
			Customer Service Address	
Cond.	N302	166	Address Information	O AN 1/55
			Service address overflow	

Segment: **N4** Geographic Location (Service Address)
Position: 070
Loop: N1 Optional (Dependent)
Level: Heading
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify the geographic place of the named party
Syntax Notes: 1 If N406 is present, then N405 is required.
Semantic Notes:
Notes:

Utility Request: Conditional
 Responses: Not Used

The N3 and N4 segments within the N1*8R loop are sent when the Utility is reporting a change in service address and must be accompanied by an N1*8R segment.

N4~NY~NY~10152
 N4~MYCITY~NY~19123
 N4~MYCITY~NY~191230123

Data Element Summary

Ref.	Data	Name	Attributes
<u>Des.</u>	<u>Element</u>		
Must Use	N401	19 City Name	O AN 2/30
Must Use	N402	156 State or Province Code	O ID 2/2
		Code (Standard State/Province) as defined by appropriate government agency.	
Must Use	N403	116 Postal Code	O ID 3/15
		Code defining international postal zone code excluding punctuation and blanks (zip code for United States)	

Segment: **PER** Administrative Communications Contact (Customer Phone Number)
Position: 080
Loop: N1 Optional (Dependent)
Level: Heading
Usage: Optional (Dependent)
Max Use: 1
Purpose: To identify a person or office to whom administrative communications should be directed
Syntax Notes:

- 1 If either PER03 or PER04 is present, then the other is required.
- 2 If either PER05 or PER06 is present, then the other is required.
- 3 If either PER07 or PER08 is present, then the other is required.

Semantic Notes:

Notes: Requests: Conditional
Responses: Not Used

This segment may be sent by the utility to provide the customers telephone number when a number was unavailable at the time an enrollment request was processed or to correct a telephone number previously sent in an Enrollment Accept Response transaction. This segment may be sent by an E/M to provide the correct telephone number when the telephone number previously provided in an Enrollment Response has been determined to be incorrect. This segment is sent in an N1 (Customer) Loop and must be accompanied by an N1*8R segment.

If a change is made to this segment the PERIC code is transmitted in the REF*TD segment at position 030.

PER~IC~~TE~8456756271

Data Element Summary

	Ref.	Data		Attributes
	Des.	Element	Name	
Mand.	PER01	366	Contact Function Code	M ID 2/2
			IC Information Contact	
Must Use	PER03	365	Communication Number Qualifier	X ID 2/2
			TE Telephone	
			Contact telephone number for the customer associated with this account.	
Must Use	PER04	364	Communication Number	X AN 1/80
			Customer's telephone number in the format xxxyyyzzzz (Area code+7 digit number).	

Segment: **N1** Name (Name for Mailing)
Position: 040
Loop: N1 Optional (Dependent)
Level: Heading
Usage: Optional (Dependent)
Max Use: 1
Purpose: To identify a party by type of organization, name, and code.

- Syntax Notes:**
- 1 At least one of N102 or N103 is required.
 - 2 If either N103 or N104 is present, then the other is required.

Semantic Notes:

Notes:

Request : Conditional
 Response: Not Used

This segment must be sent by either the Utility or the E/M when the customer receives a consolidated bill and the name associated with the mailing address for billing and/or the mailing address or customer's telephone number changes.

N1~BT~Daimler-Benz C/O Siegfried Schwung
 N1~BT~Robert J. McDonald DBA Tiny Tots
 N1~BT~Ben Jones, Mgr. Store 16

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	N101	98	Entity Identifier Code BT	M ID 2/3
			Bill-to-Party Name for Mailing Address	
Mand.	N102	93	Name	M AN 1/60
			Name associated with the mailing address for billing. This N1 segment must be sent to report a change in the name associated with the mailing address for billing. This segment must also be sent when reporting a change in the address for billing (the N3/N4 segments) and/or a change in the customers telephone number (the PER segment). When a change is being requested in either mailing address or telephone number, this element may contain the literal "NAME".	

Segment: **N3** **Address Information (Mailing Address)**
Position: 060
Loop: N1 Optional (Dependent)
Level: Heading
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify the location of the named party
Syntax Notes:
Semantic Notes:
Notes:

Request: Conditional
 Responses: Not Used

This segment must be sent by the Utility or E/M when a change in mailing address for billing occurs and the customer receives a consolidated bill. This segment must accompanied by an N1*BT segment.

For NFG, the N301 and N302 elements may contain the street address, City Name, State and postal code when the mailing address is located outside their service territory (for either domestic or foreign addresses).

N3~Epplestrasse 225 70567
 N3~123 N Main St~Room 323
 N3~One Parklane Blvd 911 East Dearborn MI 48126
 N3~107 980 West 1st St North Vancouver British Columbia Ca~nada

Data Element Summary

	Ref.	Data		Attributes
	Des.	Element	Name	
Mand.	N301	166	Address Information	M AN 1/55
			Mailing Address for Billing	
Cond.	N302	166	Address Information	O AN 1/55
			Mailing Address for Billing Overflow	

Segment: **N4 Geographic Location (Mailing Address)**
Position: 070
Loop: N1 Optional (Dependent)
Level: Heading
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify the geographic place of the named party
Syntax Notes: 1 If N406 is present, then N405 is required.
Semantic Notes:
Notes:

Request: Conditional
 Response: Not used

This segment must be sent in conjunction with N1*BT and N3 (Mailing Address) when the mailing address for billing changes and the customer receives a consolidated bill. This segment must accompanied by an N1*BT segment.

N4~Stuttgart Germany 011-49-711-17-0
 N4~FOREIGN ADDRESS
 N4~MYCITY~NY~19123
 N4~North Vancouver BC Canada
 N4~Dearborn~MI~48126

Data Element Summary

	Ref. Des.	Data Element	Name	Attributes
Must Use	N401	19	City Name	O AN 2/30
			Domestic addresses: Except for NFG, this field will contain the City Name. NFG will populate this field with a City Name when the City is located within their service territory. If the City is outside their service territory, the City Name, State and postal code will be sent in the N3 segment and the N401 will contain the literal "Outside Service Territory". Foreign addresses (other than Canada): The Country Code will not be sent in the N404 element. Niagara Mohawk, RG&E, and O&R will populate this field with City Name and Country Name and transmit postal codes in the N403 element. NFG will populate this field with the literal "Foreign Address" and transmit the address in the N3 segment. Con Edison, NYSEG and Keyspan will send the City Name, Country Name and postal code in this element (up to 30 characters). Central Hudson will send only City Name and Country Name in this element.	
Cond.	N402	156	State or Province Code	O ID 2/2
			Code (Standard State/Province) as defined by appropriate government agency. Niagara Mohawk, RG&E and NYSEG will populate this element with State codes. NFG can populate this element with state codes within their service territory, i.e. NY or PA. This element will not be sent by other Utilities.	
Cond.	N403	116	Postal Code	O ID 3/15
			Code defining international postal zone code excluding punctuation and blanks (zip code for United States) Most Utilities will populate this element only with US zip code information, except for Niagara Mohawk who will populate this element with US zip codes and Canadian or other foreign postal codes. NFG will populate this element with US zip code information only when the mailing address is located within their service territory.	

Segment: **PER** Administrative Communications Contact (Customer Phone Number)
Position: 080
Loop: N1 Optional (Dependent)
Level: Heading
Usage: Optional (Dependent)
Max Use: 1
Purpose: To identify a person or office to whom administrative communications should be directed
Syntax Notes:

- 1 If either PER03 or PER04 is present, then the other is required.
- 2 If either PER05 or PER06 is present, then the other is required.
- 3 If either PER07 or PER08 is present, then the other is required.

Semantic Notes:

Notes:

Utility request: Not Used
 E/M response: Not Applicable

E/M request: Conditional
 Utility response: Not Used

This segment should be sent when the E/M becomes aware of a change in the customer's telephone number coincident with a change in mailing address. This segment is sent in the N1 Name (Name for Mailing) Loop and must be accompanied by an N1*BT segment.

If a change is made to this segment the PERIC code is transmitted in the REF*TD segment at position 030.

PER~IC~~TE~7166756271

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
Mand.	PER01	366	Contact Function Code	M ID 2/2
			IC Information Contact	
Must Use	PER03	365	Communication Number Qualifier	X ID 2/2
			TE Telephone	
			Contact telephone number for the customer associated with this account.	
Must Use	PER04	364	Communication Number	X AN 1/80
			Customer's telephone number in the format xxxyyyzzzz (Area code+7 digit number).	

Segment: **LIN** **Item Identification**
Position: 010
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Must Use)
Max Use: 1
Purpose: To specify basic item identification data
Syntax Notes:

- 1 If either LIN04 or LIN05 is present, then the other is required.
- 2 If either LIN06 or LIN07 is present, then the other is required.
- 3 If either LIN08 or LIN09 is present, then the other is required.
- 4 If either LIN10 or LIN11 is present, then the other is required.
- 5 If either LIN12 or LIN13 is present, then the other is required.
- 6 If either LIN14 or LIN15 is present, then the other is required.
- 7 If either LIN16 or LIN17 is present, then the other is required.
- 8 If either LIN18 or LIN19 is present, then the other is required.
- 9 If either LIN20 or LIN21 is present, then the other is required.
- 10 If either LIN22 or LIN23 is present, then the other is required.
- 11 If either LIN24 or LIN25 is present, then the other is required.
- 12 If either LIN26 or LIN27 is present, then the other is required.
- 13 If either LIN28 or LIN29 is present, then the other is required.
- 14 If either LIN30 or LIN31 is present, then the other is required.

Semantic Notes: 1 LIN01 is the line item identification

Notes: Request : Required
 Response: Required

Each change at the Account Level must be sent in a separate LIN Loop.

The LIN03 specifies the product (electric or gas) and the LIN05 specifies the action event.

LIN~AACDD0102004A~SH~EL~SH~CE This change pertains to electric service

Data Element Summary

Ref.	Des.	Data Element	Name	Attributes
Must Use	LIN01	350	Assigned Identification	O AN 1/20
			The identifier supplied in this element either by itself or in conjunction with the BGN02 element from the BGN segment must uniquely identify each LIN request item over time.	
			The LIN01 identifier sent in a Request transaction must be returned in the transaction containing the response to that request (see examples).	
Mand.	LIN02	235	Product/Service ID Qualifier	M ID 2/2
			SH Service Requested	
			A numeric or alphanumeric code from a list of services available to the customer	
Mand.	LIN03	234	Product/Service ID	M AN 1/48
			Commodity - there may be only one commodity (Electric or Gas) for each 814 transaction.	
			EL	
			GAS	
Mand.	LIN04	235	Product/Service ID Qualifier	M ID 2/2
			SH Service Requested	
			A numeric or alphanumeric code from a list of services available to the customer	
Mand.	LIN05	234	Product/Service ID	M AN 1/48
			CE Customer Enrollment	
			Request for change in customer account information.	

Segment: **ASI** Action or Status Indicator
Position: 020
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Must Use)
Max Use: 1
Purpose: To indicate the action to be taken with the information provided or the status of the entity described

Syntax Notes:
Semantic Notes:

Notes:

Request:	Required
Response:	Required
ASI~7~001	Request for change
ASI~WQ~001	Accept Response for request for change
ASI~U~001	Reject Response to a request for change

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	ASI01	306	Action Code	M ID 1/2
			7	Request
			U	Reject Inability to accept for processing due to the lack of required information
			WQ	Accept
Mand.	ASI02	875	Maintenance Type Code	M ID 3/3
			001	Change

Segment: **REF** Reference Identification (Reject Response Reasons)
Position: 030
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Notes: Request: Not used
 Reject Response: Required
 Other Responses: Not Used

This segment is required when the transaction is a Response transaction (BGN01=11) and the action or status is Reject (ASI01=U) in order to describe the reason that a change request has been rejected.
 REF~7G~C11

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 7G	M ID 2/3
			Data Quality Reject Reason Reject reasons associated with a reject status notification.	
Must Use	REF02	127	Reference Identification A13 A76 A91 API C11 FRB FRC M76 W05	X AN 1/30
			Other (REF03 required) Account not found (this includes inactive account numbers as well as no account number found) Account does not have service requested Required information missing (REF03 Required) Change reason (REF*TD) missing or invalid Incorrect billing option (REF*BLT) requested Incorrect bill calculation type (REF*PC) requested Meter Number Invalid or Not Found Requested rate not found	
Cond.	REF03	352	Description	X AN 1/80
			Used to provide explanatory text for an A13 or API reject code.	

Segment: **REF** Reference Identification (Reason for Change - Account Level)
Position: 030
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Notes: Request: Conditional
 Response: Optional

This segment is used to identify the data segment(s) sent at the account level that are being changed. See page 48 of this Implementation Guide for a description of the codes used to identify a change in the data segment(s) sent at the meter level.
 REF~TD~N18R

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier TD Reason for Change	M ID 2/3
Must Use	REF02	127	Reference Identification AMT9M Change Customers' Tax Rate 1 Utility Rate Ready Consolidated Billing Only. Used to report a change in the customers tax rate when the utility is calculating ESCO charges. The 9M code should also be used to report a change in the residential tax rate applicable to a portion of the service (i.e. a REF*RP was present in the Enrollment transaction) when URR billing is in effect. The AMT9N code should be used to report a change in the portion of the account taxed at a commercial rate. AMT9N Change Customers' Tax Rate 2 Utility Rate Ready Consolidated Billing Only. This code should only be used to report a change in the customers tax rate applicable to the portion of the service taxed at a commercial rate in instances when part of the service is taxed at a residential rate and the balance at a commercial rate (i.e. REF*RP was present in the Enrollment transaction). The AMT9M code should be used to report a change in the residential tax rate on that account. AMTB5 Change E/M Budget Plan Installment Amount National Fuel Gas Only. AMTBD Change E/M Budget Plan Balance National Fuel Gas Only. AMTDP Change Percentage of Service Tax Exempt AMTFW Change E/M Fixed Charge AMTKZ Change Transmission Obligation ELECTRIC Service Only. Used by O&R to report a change in customer's electric capacity assignment. AMTRJ Change E/M Commodity Price DTM007 Change Effective Date DTM150 Change Service Period Start Date Enrollment is pending. This code is used by the Utility to report a change in the Assigned Service Start Date.	X AN 1/30

NY 814 Change (Account Maintenance)

DTM151	Change Service Period End Date A Drop is pending. This code is used by the Utility to report a change in the Assigned Service End Date.
N18R	Change Name or Service Address Use this code when the name on the account is being changed and/or a change of service address is being reported.
N1BT	Change Name for Mailing or Mailing Address Use this code when the name for mailing and/or the mailing address is being changed.
PERIC	Change Information Contact Information Use this code when reporting a change in the Customer's Telephone Number in an N1 (Customer) or N1 (Name for Mailing) Loop.
REF11	Change E/M Customer Account Number
REF12	Change Utility Account Number
REF65	Change Meter Read Cycle
REFBF	Change Bill Cycle
REFBLT	Change Billing Type (Bill Presenter)
REFGC	Change Gas Capacity Assignment/Obligation GAS Service Only
REFLF	Change E/M Late Fee Policy National Fuel Gas Only.
REFNR	Change Current Budget Billing Status
REFPC	Change Party that Calculates the Bill (Bill Calculator)
REFPGC	Change Partial Participation Portion
REFRP	Change Portion Taxed Residential
REFSPL	Change ISO LBMP Zone ELECTRIC Service Only
REFSU	Change Special Processing Code Use this code to report a change in the Customer's Life Support status (Single Retailer Model)
REFVI	Change Gas Pool ID GAS Service Only

Segment: **REF** Reference Identification (ESCO/Marketer Customer Account Number)

Position: 030

Loop: LIN Optional (Must Use)

Level: Detail

Usage: Optional (Dependent)

Max Use: 1

Purpose: To specify identifying information

Syntax Notes:

- 1 At least one of REF02 or REF03 is required.
- 2 If either C04003 or C04004 is present, then the other is required.
- 3 If either C04005 or C04006 is present, then the other is required.

Semantic Notes:

- 1 REF04 contains data relating to the value cited in REF02.

Notes:

Utility Request: Not Used
 E/M Response: Not Applicable

E/M Request: Conditional
 Utility Response: Conditional

This segment is sent by the E/M when the Utility is the bill presenter and the E/M account number for the customer is being changed. This segment may be returned in a response transaction at the discretion of the utility.
 REF~11~A12345009Z

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 11 Account Number Number identifies a telecommunications industry account REF02 is the ESCO/Marketer Assigned account number for the customer.	M ID 2/3
Must Use	REF02	127	Reference Identification ESCO Marketer's assigned account number for the customer.	X AN 1/30

Segment: **REF** Reference Identification (Utility Account Number)
Position: 030
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Must Use)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Notes: Request: Required
 Response: Required

The Utility account number assigned to the customer is used for validation and must be present on all transactions.
 The Utility is required to report any change in the customer's account number. The new/current account number is sent in the REF*12 segment and the prior account number must be sent in a REF*45 segment (see notes on line 49 of the 814C data dictionary).
 The Response transaction must contain the new account number in the REF*12 segment.

REF~12~011231287654398
 REF~12~011231287654398~U

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 12 Billing Account Account number under which billing is rendered REF02 contains the Utility-assigned account number for the customer.	M ID 2/3
Must Use	REF02	127	Reference Identification Utility assigned customer account number The utility account number must be supplied without intervening spaces or non-alphanumeric characters. (Characters added to aid in visible presentation on a bill, for example, should be removed)	X AN 1/30
Cond.	REF03	352	Description The REF03 element in the REF*12 segment should only be sent to, or received by, Orange & Rockland when the commodity indicated in the LIN segment is Electric but the change request pertains only to the un-metered portion of the electric service on the account. This element should not be sent when the LIN request pertains to all electric service on the account. U Un-Metered Service	X AN 1/80

Segment: **REF** Reference Identification (Previous Utility Account Number)

Position: 030

Loop: LIN Optional (Must Use)

Level: Detail

Usage: Optional (Dependent)

Max Use: 1

Purpose: To specify identifying information

Syntax Notes:

- 1 At least one of REF02 or REF03 is required.
- 2 If either C04003 or C04004 is present, then the other is required.
- 3 If either C04005 or C04006 is present, then the other is required.

Semantic Notes:

- 1 REF04 contains data relating to the value cited in REF02.

Notes:

Utility Request: Conditional
 E/M Response: Not Used

E/M Request: Not Used
 Utility Response: Not Applicable

This segment must be sent by the Utility when the utility assigned account number for the customer is changed.

REF~45~9194132485705971

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier 45 Old Account Number Identifies accounts being changed REF02 is the Utility's previous account number for the customer.	M ID 2/3
Must Use	REF02	127	Reference Identification Prior utility assigned account number for the customer designated in this transaction. Current utility assigned account number for the customer must be present in REF*12.	X AN 1/30

Segment: **REF** Reference Identification (Utility Account Number for ESCO/Marketer)
Position: 030
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Notes: Utility Requests: Conditional
 Responses: Conditional

This segment is sent to report a change in the utility assigned account number for the ESCO/Marketer.

REF~AJ~3134597

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier AJ	M ID 2/3 Accounts Receivable Customer Account REF02 contains the Utility assigned account number for the ESCO/Marketer
Must Use	REF02	127	Reference Identification	X AN 1/30 Utility account number for the ESCO/Marketer

Segment: **REF** Reference Identification (Meter Cycle Code)
Position: 030
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Notes: Utility Request: Conditional
 E/M Response: Not Used

 E/M Request: Not Used
 Utility Response: Not Applicable

 This segment is sent to report a change in the customers meter read cycle.

 REF~65~A12~MON
 REF~65~18~BIM

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier Meter Cycle Code	M ID 2/3
			65 Total Order Cycle Number	
Must Use	REF02	127	Reference Identification An alphanumeric code indicating when meter reads are scheduled for this account. This code will be used to obtain the meter reading schedule information from a Utility's web site.	X AN 1/30
Cond.	REF03	352	Description REF03 should be sent if the code in REF02 is insufficient to communicate the usage period to be reported when regularly scheduled use information is sent in an 867 transaction.	X AN 1/80
			BIM bi-monthly	
			MON monthly	
			QTR quarterly	

Segment: **REF** Reference Identification (Bill Cycle Code)
Position: 030
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Notes: Utility Request: Conditional
 E/M Response: Not Used

 E/M Request: Not Used
 Utility Response: Not Applicable

 This segment must be sent by the Utility when there has been a change in the customers bill cycle date or bill frequency.

 REF~BF~18~MON
 REF~BF~05~QTR

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier BF Billing Center Identification Billing cycle. Cycle number indicating when this customer is scheduled for billing.	M ID 2/3
Must Use	REF02	127	Reference Identification An alphanumeric code indicating when a scheduled bill is prepared for the customer. Some companies may bill on a cycle other than the read cycle in which case this code would be used to retrieve the scheduled billing date from the utility's web site.	X AN 1/30
Cond.	REF03	352	Description If present, indicates the frequency with which the account is billed by the Utility. Billing frequency information may be implicit in the data provided by the Utility on its web site. If the data sent in REF02 is insufficient to determine bill frequency (by reference to the Utility's web site) and a change in bill cycle is being reported, then this element must be sent. BIM bi-monthly MON monthly QTR quarterly	O AN 1/80

Segment: **REF** Reference Identification (Bill Presenter)

Position: 030

Loop: LIN Optional (Must Use)

Level: Detail

Usage: Optional (Dependent)

Max Use: 1

Purpose: To specify identifying information

Syntax Notes:

- 1 At least one of REF02 or REF03 is required.
- 2 If either C04003 or C04004 is present, then the other is required.
- 3 If either C04005 or C04006 is present, then the other is required.

Semantic Notes:

- 1 REF04 contains data relating to the value cited in REF02.

Notes:

Utility Request: Conditional
E/M Response: Not Used

E/M Request: Conditional
Utility Response: Not Used

This segment is sent to report a change in the Bill Presenter. It may be necessary to send additional dependent data segments when requesting a change in either bill presenter or bill calculator (REF*PC). See Front Matter notes (pages i - iv) for further instructions.

This segment is not applicable to the Single Retailer Model.

REF~BLT~DUAL
REF~BLT~LDC
REF~BLT~ESP
REF~BLT~ESP~AGENT

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier BLT	M ID 2/3 Billing Type Identifies whether the bill is a single bill consolidated by the Utility, a single bill consolidated by the ESCO/Marketer, or separate bills presented by each party.
Must Use	REF02	127	Reference Identification DUAL ESP	X AN 1/30 Each Party Presents a separate bill ESCO/Marketer is the consolidated Bill Presenter REF03 must be sent when the E/M will be the bill presenter under the "NY Billing Agency" model as defined in the NY Uniform Business Rules.
Cond.	REF03	352	Description LDC	X AN 1/80 Utility is the consolidated Bill Presenter The literal 'AGENT' must appear in the REF03 when a NY Billing agency model applies to an account.

Segment: **REF** Reference Identification (Bill Calculator)

Position: 030

Loop: LIN Optional (Must Use)

Level: Detail

Usage: Optional (Dependent)

Max Use: 1

Purpose: To specify identifying information

Syntax Notes:

- 1 At least one of REF02 or REF03 is required.
- 2 If either C04003 or C04004 is present, then the other is required.
- 3 If either C04005 or C04006 is present, then the other is required.

Semantic Notes:

- 1 REF04 contains data relating to the value cited in REF02.

Notes:

Utility Request: Conditional
E/M Response: Not Used

E/M Request: Conditional
Utility Response: Not Used

This segment is sent to report a change in the Bill Calculator. It may be necessary to send additional dependent data segments when requesting a change in either bill presenter (REF*BLT) or bill calculator. See Front Matter notes (pages i - iv) for further instructions.

Not used in Single Retailer Model.

REF~PC~DUAL
REF~PC~LDC

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
<u>Mand.</u>	<u>Des.</u>	<u>Element</u>	<u>Reference Identification Qualifier</u>	<u>M ID 2/3</u>
	REF01	128	PC Production Code Indicates this data segment identifies the party that will calculate billed charges.	
Must Use	REF02	127	DUAL Reference Identification Each Party Calculates its own charges. "DUAL" SHOULD BE SENT WHEN: The E/M is the Bill Presenter (REF*BLT= ESP) AND the utility will send an 810 to the E/M with bill ready utility charges fully calculated; OR The Utility is the Bill Presenter (REF*BLT=LDC) AND the E/M will send an 810 to the Utility with bill ready E/M charges fully calculated; OR Each Party will present their own bill (REF*BLT=DUAL) AND each will calculate their own charges. LDC The Utility Calculates the ESCO/Marketer Charges RATE READY: The ESCO/Marketer provides the rate or rate structure to the Utility. The Utility calculates the ESCO/Marketer's portion of the bill.	X AN 1/30

Segment: **REF** Reference Identification (Current Budget Billing Status)

Position: 030

Loop: LIN Optional (Must Use)

Level: Detail

Usage: Optional (Dependent)

Max Use: 1

Purpose: To specify identifying information

Syntax Notes:

- 1 At least one of REF02 or REF03 is required.
- 2 If either C04003 or C04004 is present, then the other is required.
- 3 If either C04005 or C04006 is present, then the other is required.

Semantic Notes:

- 1 REF04 contains data relating to the value cited in REF02.

Notes:

Utility Request: Conditional
E/M Response: Not Used

E/M Request: Conditional
Utility Response: Not Used

This segment must be sent when the customer receives a consolidated bill AND the customer is being placed on a budget plan by the initiator of the transaction (either the Utility or E/M) OR the customer's budget plan with the initiator of the transaction is being discontinued.

Budget billing changes can be requested only when consolidated billing is being used AND the billing party has agreed to calculate budget billing amounts for the non-billing party.

REF~NR~Y
REF~NR~N

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier	M ID 2/3
			NR	Progress Payment Number
				Indicates a change to the customer's budget billing status for a customer on consolidated billing.
Must Use	REF02	127	Reference Identification	X AN 1/30
			N	This customer is no longer on budget billing for the sender's charges.
			Y	This customer is, or will be, on budget billing for the sender's charges.

Segment: **REF** Reference Identification (E/M Late Fees)
Position: 030
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Notes: E/M Request: Conditional
 Utility Response: Conditional
 Utility Request: Not Used
 E/M Response: Not Used
 This segment is used to report a change in the E/Ms late fee policy to National Fuel Gas when the customer's bill option is Utility Rate Ready consolidated billing and the payment processing method is Pay-As-You-Get-Paid. This segment may be returned by National Fuel in the corresponding Response transaction.
 The code REFLF should be sent in the REF*TD segment at the account to identify the change.
 REF~LF~N2
 REF~LF~Y2

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier LF	M ID 2/3 Assembly Line Feed Location E/M Late Fee Indicator Late fees will/will not be assessed by the Billing Party on E/M past due amounts for the account being enrolled.
Optional	REF02	127	Reference Identification N2 Y2	X AN 1/30 No Late fees should NOT be assessed by the Billing Party on E/M past due amounts. Yes Late fees should be assessed by the Billing Party on E/M past due amounts.

Segment: **REF** Reference Identification (Partial Participation Portion)
Position: 030
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Notes: Utility Request: Conditional
 E/M Response: Not Used

 E/M Request: Conditional
 Utility Response: Not Used

 This segment is sent to report a change in the portion of a customer's load that will be supplied by the E/M where the customer is a partial requirements customer of the Utility.

 REF~PGC~B
 REF~PGC~T

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier PGC Packing Group Code The value in REF02 indicates what portion of the customer's load will be served by the E/M when the customer is a partial requirements customer of the Utility due to their participation in economic growth incentive programs.	M ID 2/3
Must Use	REF02	127	Reference Identification B Base Only T Total Load	X AN 1/30

Segment: **REF** Reference Identification (Customer on Life Support)
Position: 030
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Notes: Request: Conditional
 Response: Not Used
 E/M must report a change in an electric customers life support status for the Single
 Retailer Model.
 REF~SU~Y
 REF~SU~N

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier SU	M ID 2/3 Special Processing Code Life support equipment verification. Customer requires life support equipment.
Must Use	REF02	127	Reference Identification N Y	X AN 1/30 Life Support Not Required Life Support Required

Segment: **REF** Reference Identification (Gas Pool ID)

Position: 030

Loop: LIN Optional (Must Use)

Level: Detail

Usage: Optional (Dependent)

Max Use: 1

Purpose: To specify identifying information

Syntax Notes:

- 1 At least one of REF02 or REF03 is required.
- 2 If either C04003 or C04004 is present, then the other is required.
- 3 If either C04005 or C04006 is present, then the other is required.

Semantic Notes:

- 1 REF04 contains data relating to the value cited in REF02.

Notes:

Utility Request: Not Used
 E/M Response: Not used

E/M Request: Conditional
 Utility Response: Not Used

GAS ONLY. This segment is used when the E/M moves a customer from one Gas Pool to another.

REF~VI~211234567

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier VI Pool Number	M ID 2/3
			Gas Pool ID's are assigned to a gas marketer by the Utility and are used to define a unique sub-grouping of customers.	
Must Use	REF02	127	Reference Identification New Gas Pool ID for the account specified.	X AN 1/30

Segment: **REF** Reference Identification (Gas Capacity Assignment/Obligation)
Position: 030
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Notes: Utility Request: Conditional
 E/M Response: Not Used

 E/M Request: Conditional (used if supported by the Utility)
 Utility Response: Not Used

 GAS ONLY. This segment is used to convey intended or obligated pipeline capacity requirements necessary to meet the needs of the end use customer. A change in pipeline capacity arrangements can only be sent during the non-heating season.

 REF~GC~YES
 REF~GC~NO

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier	M ID 2/3
			GC Government Contract Number	
			Gas Capacity Assignment/Obligation	
Must Use	REF02	127	Reference Identification	X AN 1/30
			N E/M elects, or must, arrange for capacity for the customer being enrolled	
			Y E/M wants, or must take, the Utility release or assignment of its pipeline capacity for the customer	

Segment: **REF** Reference Identification (ISO Location Based Marginal Pricing Zones)

Position: 030

Loop: LIN Optional (Must Use)

Level: Detail

Usage: Optional (Dependent)

Max Use: 1

Purpose: To specify identifying information

Syntax Notes:

- 1 At least one of REF02 or REF03 is required.
- 2 If either C04003 or C04004 is present, then the other is required.
- 3 If either C04005 or C04006 is present, then the other is required.

Semantic Notes:

- 1 REF04 contains data relating to the value cited in REF02.

Notes:

Utility Request: Conditional
 E/M Response: Not Used

E/M Request: Not Used
 Utility Response: Not Applicable

ELECTRIC ONLY. This segment is sent to report a change in the LBMP zone for a customer.

REF~SPL~A

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
<u>Mand.</u>	<u>Des.</u>	<u>Element</u>		
	REF01	128	Reference Identification Qualifier SPL	M ID 2/3
			Standard Point Location Code (SPLC)	
			REF02 contains the ISO Assigned code for New York Location Based Pricing Zones when service type is EL. This is the pricing zone for the account being enrolled.	
Must Use	REF02	127	Reference Identification	X AN 1/30
			A code assigned by the ISO that represents a location based marginal pricing zone. Valid Values for REF02:	
			A WEST	
			B GENESE	
			C CENTRL	
			D NORTH	
			E MHK VL	
			F CAPITL	
			G HUD VL	
			H MILL WD	
			I DUNWOD	
			J N.Y.C.	
			K LONGIL	
			M HQ	
			O OH	
			P PJM	

Segment: **REF** Reference Identification (Portion Taxed Residential)
Position: 030
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Notes: Utility Request: Conditional
 E/M Response: Not Used

 E/M Request: Conditional
 Utility Response: Not Used

 This segment must be sent to National Grid or Orange & Rockland when there has been a change in the portion of a non-residential account that is taxed at a residential rate AND the customer's bill option is Utility Rate Ready consolidated billing.

 REF~RP~20
 REF~RP~25

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier RP Repetitive Pattern Code Portion Taxed Residential Percent of a Non-Residential account that should be considered residential for tax purposes.	M ID 2/3
Must Use	REF02	127	Reference Identification The following codes are to be used: 20 Split Rate 10% Residential use 21 Split Rate 20% Residential use 22 Split Rate 30% Residential use 23 Split Rate 40% Residential use 24 Split Rate 50% Residential use 25 Split Rate 60% Residential use 26 Split Rate 70% Residential use 27 Split Rate 75% or above Residential use	X AN 1/30

Segment: **DTM** **Date/Time Reference (Effective Date of Change)**
Position: 040
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify pertinent dates and times
Syntax Notes: 1 At least one of DTM02 DTM03 or DTM05 is required.
 2 If DTM04 is present, then DTM03 is required.
 3 If either DTM05 or DTM06 is present, then the other is required.

Semantic Notes:

Notes:

Utility Request: Conditional
 E/M Response: Not Used

E/M Request: Conditional
 Utility Response: Conditional

This segment is required on all Utility initiated Requests (except for changes to Assigned Service Start or Assigned Service End Date). This segment is also required on the Utility Response to an E/M Request for a change in customer billing option. This segment is required on E/M initiated Requests reporting a change in the customer's mailing address when the Single Retailer Model is in effect.

This segment may also be sent on E/M initiated Requests to report a change in E/M Commodity Price, Fixed Charge or Rate Code when the Utility is the Bill Presenter and Bill Calculator (Rate Ready Consolidated Billing) AND the Utility has agreed to process price or rate changes on a date other than the regularly scheduled bill cycle date.

DTM~007~20060917

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u> <u>Name</u>	
Mand.	DTM01	374 Date/Time Qualifier	M ID 3/3
		007 Effective	
		The date that the requested change is, or will become, effective.	
Must Use	DTM02	373 Date	X DT 8/8
		Date expressed in CCYYMMDD format.	

Segment: **DTM** **Date/Time Reference (Assigned Service Start Date)**
Position: 040
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify pertinent dates and times
Syntax Notes: 1 At least one of DTM02 DTM03 or DTM05 is required.
 2 If DTM04 is present, then DTM03 is required.
 3 If either DTM05 or DTM06 is present, then the other is required.

Semantic Notes:

Notes: Utility Request: Conditional
 E/M Request: Not Used
 Responses: Not Used

May be sent by the Utility only when an enrollment request for the customer is pending.

DTM~150~20060313

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
Mand.	DTM01	374	Date/Time Qualifier	M ID 3/3
			150 Service Period Start	
Must Use	DTM02	373	Date	X DT 8/8
			The date, in the form CCYYMMDD, when the ESCO/Marketer will begin serving the enrolling customer. The Utility determines the effective start date for an enrollment. This segment will be sent by the Utility when there is a change in the assigned service start date returned on an Enrollment Accept Response.	

Segment: **DTM** **Date/Time Reference (Assigned Service End Date)**
Position: 040
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify pertinent dates and times
Syntax Notes:

- 1 At least one of DTM02 DTM03 or DTM05 is required.
- 2 If DTM04 is present, then DTM03 is required.
- 3 If either DTM05 or DTM06 is present, then the other is required.

Semantic Notes:

Notes:

Utility Request: Conditional
 E/M Request: Not Used
 Responses: Not Used

This segment is sent by the Utility when a Drop is pending for the customer and the assigned service end date will vary by more than three days from the date indicated in the preceding Drop transaction.

DTM~151~20060313

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
Mand.	DTM01	374	Date/Time Qualifier 151 Service Period End	M ID 3/3
Must Use	DTM02	373	Date	X DT 8/8
The date, in form CCYYMMDD, when the customer's service with the enrolled E/M will end. The Utility will provide the effective end date.				

Segment: **AMT** Monetary Amount (E/M Budget Plan Installment Amount)
Position: 060
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To indicate the total monetary amount
Syntax Notes:
Semantic Notes:
Notes:

E/M Request: Conditional
 Utility Response: Not Used

Utility Request: Not Used
 E/M Response: Not Used

This segment is sent by an E/M to request a change in the ESCO budget plan installment amount when the customer's bill option is Utility Rate Ready consolidated billing. This segment must be sent to National Fuel Gas to effect a change in the monthly installment associated with an ESCO budget plan.

The REF*TD segment at the account level should contain the code AMTB5 to designate this change.

AMT~B5~100
 AMT~B5~20

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	AMT01	522	Amount Qualifier Code B5	M ID 1/3
			Budgeted E/M Budget Plan Installment Amount	
			The amount in AMT02 is the budget plan installment amount the customer is expected to pay each month for the period covered by the customer's budget plan with the E/M.	
Mand.	AMT02	782	Monetary Amount	M R 1/18
			This element is a real number. Real numbers are assumed to be positive unless preceded by a minus sign. In this instance, budget installment amounts are whole numbers and will always be positive. See Front Matter notes regarding syntax for real number elements.	

Segment: **AMT** Monetary Amount (Tax Exemption Percent)
Position: 060
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To indicate the total monetary amount
Syntax Notes:
Semantic Notes:

Notes:
 E/M Request: Conditional
 Utility Request: Not Used
 Responses: Not Used

This segment must be sent by the E/M when there is a change in the tax exemption status of the account and the Utility is the bill calculator.

This segment is not applicable to the Single Retailer Model.

AMT~DP~1
 AMT~DP~.75

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
Mand.	AMT01	522	Amount Qualifier Code DP Exemption Tax Exempt Percent: This code is used when some or all of the ESCO/Marketer's service is exempt from state sales tax. See AMT02 for valid values.	M ID 1/3
Mand.	AMT02	782	Monetary Amount For percentage values, the whole number "1" represents 100 percent or the E/M service is fully tax exempt from state sales taxes. Decimal numbers less than "1" represent percentages; "0" indicates the account is NOT exempt from state sales taxes.	M R 1/18

Segment: **AMT** Monetary Amount (E/M Commodity Price)
Position: 060
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To indicate the total monetary amount
Syntax Notes:
Semantic Notes:
Notes:

E/M Request: Conditional
 E/M Response: Not Applicable

Utility Request: Not Used
 Utility Response: Optional

This segment must be sent by the E/M to report a change in commodity price when the bill option is Utility Rate Ready consolidated billing and the E/M charges are being calculated based on a fixed price for all billed consumption on the account. The price change may be echoed back on the Utility Response transaction, at the option of the Utility, to confirm price changes.

This segment may be accompanied by a DTM*007 segment to communicate the effective date of the price change when the applicable Utility has agreed to process price changes on a date other than the regularly scheduled bill cycle date.

AMT~RJ~.015
 AMT~RJ~.05

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	AMT01	522	Amount Qualifier Code RJ Rate Amount E/M rate for the customer expressed as a monetary amount.	M ID 1/3
Mand.	AMT02	782	Monetary Amount Contains the unit price for each unit of measure for this customer. The ESCO/Marketer will be required to provide rate codes, in lieu of prices, when different prices will be applied to each meter on a multi-metered account or the E/M price will vary by either the unit of measure for each service end point or the time of day interval for individual service end points.	M R 1/18

Segment: **AMT** Monetary Amount (E/M Fixed Charge)
Position: 060
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To indicate the total monetary amount
Syntax Notes:
Semantic Notes:
Notes:

Utility Request: Not Used
 E/M Response: Not Applicable

E/M Request: Conditional
 Utility Response: Not Used

This segment must be sent by the E/M to report a change in the fixed charge per account when the bill option is Utility Rate Ready consolidated billing and the E/M charges include a fixed charge on each account.

This segment may be accompanied by a DTM*007 segment to communicate the effective date of the change in fixed charge when the applicable Utility has agreed to process price changes on a date other than the regularly scheduled bill cycle date.

AMT~FW~2.00

Data Element Summary

	<u>Ref.</u>	<u>Data</u>			<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>	<u>Name</u>		
Mand.	AMT01	522	Amount Qualifier Code		M ID 1/3
			FW	Flat Fee Paid Current Month	
				E/M fixed charge expressed as a monetary amount.	
Mand.	AMT02	782	Monetary Amount		M R 1/18
				The fixed charge for this customer. Values must reflect two decimal places.	

Segment: **AMT** Monetary Amount [Customer's Tax Rate for E/M Charges -1)
Position: 060
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To indicate the total monetary amount
Syntax Notes:
Semantic Notes:

Notes:

E/M Request:	Conditional
E/M Response:	Not Applicable
Utility Request:	Not Used
Utility Response:	Optional

Utility Rate Ready Consolidated Billing Only.

This segment is sent by an E/M to report a change in the customer's tax rate for all service on the account or for the portion of the service taxed at a residential rate when a REF*RP segment was present in the Enrollment Request transaction. The tax rate change may be echoed back on the Utility Accept Response transaction, at the option of the Utility, to confirm a tax rate change.

AMT~9M~.045

Data Element Summary

	<u>Ref.</u>	<u>Data</u>		<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>	<u>Name</u>	
Mand.	AMT01	522	Amount Qualifier Code	M ID 1/3
			9M	Tax Adjustments
				The rate in AMT02 is the tax rate that should be used by the utility to calculate tax amounts associated with the E/Ms charges when the customer's bill option is Utility Rate Ready consolidated billing.
Mand.	AMT02	782	Monetary Amount	M R 1/18
				For percentage values, the whole number "1" will represent 100 percent; decimal numbers less than "1" represent percentages.

Segment: **AMT** Monetary Amount [Customer's Tax Rate for E/M Charges -2)
Position: 060
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To indicate the total monetary amount
Syntax Notes:
Semantic Notes:

Notes:

E/M Request:	Conditional
E/M Response:	Not Applicable
Utility Request:	Not Used
Utility Response:	Optional

Utility Rate Ready Consolidated Billing Only.
 This segment is sent by an E/M to report a change in the customer's tax rate for that portion of the customers service that is being taxed at a commercial rate when a REF*RP segment was present in the Enrollment Request transaction.
 The tax rate change may be echoed back on the Utility Accept Response transaction, at the option of the Utility, to confirm a tax rate change.

AMT~9N~.075

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	AMT01	522	Amount Qualifier Code 9N Tax Balance	M ID 1/3
			The rate in AMT02 is the tax rate that should be used by the utility to calculate tax amounts associated with the E/Ms charges applicable to the portion of the customers service taxed at a commercial rate.	
Mand.	AMT02	782	Monetary Amount	M R 1/18
			For percentage values, the whole number "1" will represent 100 percent; decimal numbers less than "1" represent percentages.	

Segment: **AMT** Monetary Amount (Electric Capacity Assignment)
Position: 060
Loop: LIN Optional (Must Use)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To indicate the total monetary amount
Syntax Notes:
Semantic Notes:
Notes:

Utility Request: Conditional
 E/M Response: Not Used

 E/M Request: Not Used
 Utility Response: Not Applicable

 ELECTRIC ONLY. This segment will be sent by Orange & Rockland to report a change in the customer's peak load contribution for Electric Service.

 AMT~KZ~.015

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
Mand.	AMT01	522	Amount Qualifier Code KZ	M ID 1/3
			Mortgagor's Monthly Obligations Transmission obligation - Customer's peak load contribution for Transmission service calculations.	
Mand.	AMT02	782	Monetary Amount	M R 1/18
			For percentage values, the whole number "1" represents 100 percent; decimal numbers less than "1" represent percentages from 1 percent to 99.99 percent.	

Segment: **NM1 Metered or Un-Metered Service Points**
Position: 080
Loop: NM1 Optional (Dependent)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To supply the full name of an individual or organizational entity
Syntax Notes: 1 If either NM108 or NM109 is present, then the other is required.
 2 If NM111 is present, then NM110 is required.
Semantic Notes: 1 NM102 qualifies NM103.
Notes: Utility Request: Conditional
 E/M Response: Optional

 E/M Request: Conditional
 Utility Response: Optional

 This segment is used to communicate changes at the meter or service end point level. At the Detail Level, all change requests should be grouped by meter in individual LIN Loops, e.g. multiple changes pertaining to the same meter may be sent in one LIN Loop (refer to examples in this implementation guide).

 'MA' is used for a meter addition.
 'MQ' is used when changes to existing meter data are being sent.
 'MX' is used for a meter exchange.
 'MR' is used when a meter has been removed but the account will remain active.

 A Drop transaction, rather than a Change, will be sent when a meter removal is done coincident with an account termination.

 NM1~MA~3~~~~~32~A1234567 Meter addition (new meter number supplied)
 NM1~MQ~3~~~~~32~A1234567 Change in existing meter or service end point data (when a meter number is being corrected, the corrected meter number is supplied)

 NM1~MR~3~~~~~93~A1234567 Meter removal (removed meter number is supplied or the word "Un-metered")

 NM1~MX~3~~~~~32~A1234567 Meter exchange (new meter number supplied - old meter number sent in a REF*46)

Data Element Summary

Mand.	Ref.	Data	Name	Attributes
	Des.	Element		
	NM101	98	Entity Identifier Code	M ID 2/3
			MA	Party for whom Item is Ultimately Intended Indicates a Meter Addition. Used when an additional meter is added to a multi-metered account or un-metered account or, when a new meter is added to an active account whose old meter had been recently removed (see the MR code).
			MQ	Metering Location Indicates that this NM1 loop contains a change to delivery point or meter related information unrelated to a meter addition, removal, or exchange. Used when a meter service attribute is changed or when erroneous meter numbers are corrected (for corrections, the NM1*MQ is used in conjunction with the REF*46 segment, which is used to send the incorrect meter number).
			MR	Medical Insurance Carrier

			MX	Indicates a Meter Removal. This code is used when: one or more meters are removed from a multi-metered account; an account with a single meter is changed to UNMETERED or; a meter has been removed temporarily but the account remains active and another meter is added. Juvenile Witness
				Indicates a Meter Exchange. This code value in this segment will be used in conjunction with a REF*46 segment, which will contain the old meter number, when there has been a meter exchange. This would include instances in which a meter is added to a previously un-metered account.
Mand.	NM102	1065	Entity Type Qualifier 3	M ID 1/1 Unknown
				NM102 is an X12 required element.
Must Use	NM108	66	Identification Code Qualifier 32	X ID 1/2 Assigned by Property Operator
			93	Use when NM109 contains a meter number. Code assigned by the organization originating the transaction set
				Use when NM109 is not a meter number.
Must Use	NM109	67	Identification Code	X AN 2/80
				If NM108 = 32: NM109 will contain the Utility meter number (in conformance with the conditions described above). If NM108 = 93: NM109 will contain the literal "UNMETERED" (for unmetered accounts) OR the literal "ALL" (used when changes apply to all meters in a multi-metered account).

Segment: **REF** Reference Identification (Reason for Change - Meter Level)
Position: 130
Loop: NM1 Optional (Dependent)
Level: Detail
Usage: Optional (Dependent)
Max Use: >1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Notes: Request: Conditional
 Response: Optional

This REF segment is required to identify the data segment that is being changed when changes in data segment(s) sent at the meter level are bring reported.

REF~TD~REFNH

Data Element Summary

	<u>Ref.</u> <u>Des.</u>	<u>Data</u> <u>Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier TD Reason for Change	M ID 2/3
Must Use	REF02	127	Reference Identification NM1MQ Change Metering Location Use this code when indicating a change in the attributes of an existing meter(s) or un-metered service end points including corrections to meter number(s) previously sent NM1MR Meter removal NM1MX Meter exchange NMIMA Meter addition REFLO Change Load Profile Use this code to report a change in the Utility's Load Profile Group Code REFMT Change Meter Type Use this code to report changes in measurement type and/or reporting intervals REFNH Change Utility Rate Service Class REFPR Change Utility Rate Sub Class REFRB Change E/M Rate Code REFTU Change Use Time of Day	X AN 1/30

Segment: **REF** Reference Identification (Old Meter Number)

Position: 130

Loop: NM1 Optional (Dependent)

Level: Detail

Usage: Optional (Dependent)

Max Use: 1

Purpose: To specify identifying information

Syntax Notes:

- 1 At least one of REF02 or REF03 is required.
- 2 If either C04003 or C04004 is present, then the other is required.
- 3 If either C04005 or C04006 is present, then the other is required.

Semantic Notes:

- 1 REF04 contains data relating to the value cited in REF02.

Notes:

Utility Request: Conditional
 E/M Response: Not Used

E/M Request: Not Used
 Utility Response: Not Applicable

This segment is used when a meter exchange (MX) is being reported. In this situation, the new meter number is sent in the NM1 segment and the old meter number is sent in this REF segment. This segment is also used when a corrected meter number is being communicated.

REF~46~123456789
 REF~46~UNMETERED

Data Element Summary

	Ref. Des.	Data Element	Name	Attributes
Mand.	REF01	128	Reference Identification Qualifier 46 Old Meter Number Identifies meters being removed	M ID 2/3
Must Use	REF02	127	Reference Identification Old meter number.	X AN 1/30

Segment: **REF** Reference Identification (Utility Rate Service Class)
Position: 130
Loop: NM1 Optional (Dependent)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Notes: Utility Request: Conditional
 E/M Response: Not Used

 E/M Request: Not Used
 Utility Response: Not Applicable

 This segment is sent by the Utility to report a change in the customer's service class designation.

 REF~NH~1B
 REF~NH~931

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier NH Rate Card Number REF02 contains the Utility specific rate code that references the service class and rates applicable to this service delivery point.	M ID 2/3
Must Use	REF02	127	Reference Identification Utility Rate code as found in the tariff. (This code can be used to retrieve rates from a utility's web site.)	X AN 1/30

Segment: **REF** Reference Identification (Utility Rate Sub Class)
Position: 130
Loop: NM1 Optional (Dependent)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Notes: Utility Request: Conditional
 E/M Response: Not Used

 E/M Request: Not Used
 Utility Response: Not Applicable

 REF~PR~0151
 REF~PR~NRSVD

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier PR Price Quote Number Utility Rate Subclass - Used to provide further classification of a rate.	M ID 2/3
Must Use	REF02	127	Reference Identification Provides further clarification of a tariff specified in the REF where REF01=NH.	X AN 1/30

Segment: **REF** Reference Identification (Utility Load Profile Group Code)
Position: 130
Loop: NM1 Optional (Dependent)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes:
 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes:
 1 REF04 contains data relating to the value cited in REF02.
Notes:
 Utility Request: Conditional
 E/M Response: Not Used

 E/M Request: Not Used
 Utility Response: Not Applicable

 REF~LO~L01

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier LO Load Planning Number REF02 is the Utility assigned electric load profile code.	M ID 2/3
Must Use	REF02	127	Reference Identification Utility assigned load profile code. Load profile code definitions are provided on the Utility web site.	X AN 1/30

Segment: **REF** Reference Identification (Measurement Type and Reporting Interval)
Position: 130
Loop: NM1 Optional (Dependent)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes:
 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes:
 1 REF04 contains data relating to the value cited in REF02.
Notes:
 Utility Request: Conditional
 E/M Response: Not Used

 E/M Request: Not Used
 Utility Response: Not Applicable

This segment is sent to describe the measurement types and reporting intervals associated with the service delivery point(s) identified in the NM109 segment when a meter addition (NM01='MA'), a meter exchange (NM01='MX') or a change in existing meter data (NM01='MQ') is being reported. In some instances, a REF*TU segment may be required in conjunction with the REF*MT to adequately describe the consumption and reporting intervals for specific service end points.

REF~MT~KHMON
 REF~MT~COMBO
 REF~MT~TDMON
 REF~MT~KH030

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier MT	M ID 2/3 Meter Ticket Number Meter type. Used to identify the type of consumption measured by a meter and the interval between measurements or the type of consumption and reporting interval applicable to the un-metered service delivery points on the account.
Cond.	REF02	127	Reference Identification	X AN 1/30 The type and reporting interval for consumption measurements are described in a five-character field. The first two characters are used to describe the type of consumption. The last three characters describe the reporting interval. The literal "COMBO" is sent in the REF02 when the service delivery point(s) identified in the NM109 is capable of providing different measurement types and/or providing measurements for more than one time period in a day. When the REF*MT segment contains "COMBO" OR usage is being measured in timed intervals (e.g. on peak), multiple REF*TU segments are used to provide the measurement types and the daily time period(s) for each measurement the meter will provide, as well as the reporting intervals used for billing.

When only one measurement type is applicable to the metered or un-metered service points identified in the NM109 element, the REF02 in this segment should contain one of the following codes as the first two characters to describe the type of consumption:

K1 Kilowatt Demand (kW)
K2 Kilovolt Amperes Reactive Demand (kVAR)
K3 Kilovolt Amperes Reactive Hour (kVARH)
K4 Kilovolt Amperes (kVA)
K5 Kilovolt Amperes Reactive (kVAR)
KH Kilowatt Hour (kWh)
HH Hundred Cubic Feet (CCF)
TZ Thousand Cubic Feet (MCF)
TD Therms

The following codes are used in the last three characters of the REF02 to document the interval capabilities for the metered or un-metered service delivery point(s) identified in the NM109. If that capability is not known then the interval that should be reported is the scheduled meter reading interval.

BIM Bi-Monthly
DAY Daily
MON Monthly
QTR Quarterly
TOU Time of Use

001-999 - Reporting Intervals (e.g. 015 indicates 15 minute intervals, 060 indicates 60 minute intervals, etc.)

Segment: **REF** Reference Identification (Use Time of Day)

Position: 130

Loop: NM1 Optional (Dependent)

Level: Detail

Usage: Optional (Dependent)

Max Use: >1

Purpose: To specify identifying information

Syntax Notes:

- 1 At least one of REF02 or REF03 is required.
- 2 If either C04003 or C04004 is present, then the other is required.
- 3 If either C04005 or C04006 is present, then the other is required.

Semantic Notes:

- 1 REF04 contains data relating to the value cited in REF02.

Notes:

Utility Request: Conditional
 E/M Response: Not Used

E/M Request: Not Used
 Utility Response: Not Applicable

This segment is sent when there is a change in the manner in which usage will be measured on an account due to a meter addition, a meter exchange or a correction to previously reported data AND the "COMBO" code was sent in the REF*MT segment OR usage is measured in time intervals.

REF~TU~51~KHMON } The service point identified in NM109 measures kilowatt
 REF~TU~41~KHMON } hours monthly for four time intervals: Total, Off Peak,
 REF~TU~42~KHMON } On Peak and Shoulder Peak.
 REF~TU~43~KHMON }

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Attributes</u>
<u>Mand.</u>	<u>Des.</u>	<u>Element</u> <u>Name</u>	
	REF01	128 Reference Identification Qualifier	M ID 2/3
		TU Trial Location Code	
			REF02 will contain a code that indicates the time of day for which measurements are obtained.
Must Use	REF02	127 Reference Identification	X AN 1/30
		41 Off Peak	
		42 On Peak	
		43 Intermediate Peak	
		51 Total/Totalizer	
			Use "51" when:
			The total of all consumption of the indicated type for all periods recorded by the meter indicated in the NM1 segment will be reported in the 867 transaction. For example, if only the total usage for a metered service point will be sent in the 867, the REF*TU segment should contain "51". When consumption will be reported by intervals on the 867 transaction, for example, off peak, on peak, and total then multiple REF*TU segments must be present with codes of "41","42" and "51" for the applicable metered service point.

Must Use **REF03** **352** **Description** **X** **AN 1/80**

The REF03 element is used to associate the time of day intervals in REF02 with the measurement type and meter cycle frequency for the meter(s) indicated in the NM109 element.

For example, if a specific meter provides both kilowatt hours and demand measurements for peak and off peak intervals for a monthly reading period, multiple REF***TU** segments would be sent as follows:

REF~**TU**~41~KHMON
 REF~**TU**~42~KHMON
 REF~**TU**~41~K1MON
 REF~**TU**~42~K1MON

Valid values for REF03 for consumption types:

K1 Kilowatt Demand (kW)
 K2 Kilovolt Amperes Reactive Demand (kVAR)
 K3 Kilovolt Amperes Reactive Hour (kVARH)
 K4 Kilovolt Amperes (kVA)
 K5 Kilovolt Amperes Reactive (kVAR)
 KH Kilowatt Hour (kWh)

Valid values for metering periods to be reported on an 867:

BIM Bi-Monthly
 DAY Daily
 MON Monthly
 QTR Quarterly
 TOU Time of Use

001-999 is used to report the number of minutes in an interval for an interval meter.

Segment: **REF** Reference Identification (E/M Rate Code)
Position: 130
Loop: NM1 Optional (Dependent)
Level: Detail
Usage: Optional (Dependent)
Max Use: 1
Purpose: To specify identifying information
Syntax Notes: 1 At least one of REF02 or REF03 is required.
 2 If either C04003 or C04004 is present, then the other is required.
 3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes: 1 REF04 contains data relating to the value cited in REF02.
Notes: Utility Request: Not Used
 E/M Response: Not Applicable
 E/M Request: Conditional
 Utility Response: Conditional
 This segment must be sent by the E/M to report a change in the E/M Rate Code when the bill option is Utility Rate Ready consolidated billing and the E/M charges are being calculated based on a rate code table. This segment may be echoed back in Utility Accept Responses at the discretion of the utility.
 This segment may be accompanied by a DTM*007 segment to communicate the effective date of the change in Rate Code when the applicable Utility has agreed to process such changes on a date other than the regularly scheduled bill cycle date.
 REF~RB~R23X40
 REF~RB~1150100

Data Element Summary

	<u>Ref. Des.</u>	<u>Data Element</u>	<u>Name</u>	<u>Attributes</u>
Mand.	REF01	128	Reference Identification Qualifier RB Rate code number REF02 Contains the ESCO/Marketer Rate Code that will indicate the prices to be applied to this service point.	M ID 2/3
Must Use	REF02	127	Reference Identification An alphanumeric rate code indicating a table of rates used to calculate net charges associated with this metering point.	X AN 1/30

Segment: **SE** Transaction Set Trailer
Position: 150
Loop:
Level: Detail
Usage: Mandatory
Max Use: 1
Purpose: To indicate the end of the transaction set and provide the count of the transmitted segments (including the beginning (ST) and ending (SE) segments)

Syntax Notes:

Semantic Notes:

Notes:

Request: Required
 Response: Required
 SE~27~0001

Data Element Summary

	<u>Ref.</u>	<u>Data</u>	<u>Name</u>	<u>Attributes</u>
	<u>Des.</u>	<u>Element</u>		
Mand.	SE01	96	Number of Included Segments	M NO 1/10
Mand.	SE02	329	Transaction Set Control Number	M AN 4/9

EXAMPLES

These examples are presented for illustrative purposes only. Although they are syntactically correct with respect to the published transaction standard for TS814 Change Request & Response, it should be understood that these examples reflect certain assumptions regarding optional and conditional data segments in this standard. Accordingly, these examples are not necessarily indicative of the manner in which a specific Utility or ESCO/MARKETER would map a specific transaction.

Scenario 1A: Utility Change Request – Correct Customer Name

ST*814*0001!	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*13*20060918001*20060918!	Transaction is a Request ; Unique id number for this transaction; transaction creation date
N1*SJ*E/M NAME*1*845767011!	E/M Name and DUNS number
N1*8S*UTILITY NAME*1*006977763!	Utility Name and DUNS number
N1*8R*ALFRED K BROWN!	New Customer Name
LIN*AABBDD001*SH*EL*SH*CE!	Unique transaction reference number, request pertains to electric services
ASI*7*001!	Action is a Change Request
REF*TD*N18R!	Change Reason - Change in Customer Name or Service Address
REF*12*011231287654398!	Utility Account Number
DTM*007*20060918!	Effective Change Date
SE*11*0001!	Transaction Set trailer; segment count; control number

Scenario 1B: E/M Response to Request to Change Customer Name

ST*814*0003!	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*11*00013415*20060920***20060918001!	Transaction is a Response ; Unique id number for this transaction; transaction creation date; BGN02 from Request transaction
N1*SJ*E/M NAME*1*845750011!	E/M Name and DUNS number
N1*8S*UTILITY NAME*1*006977763!	Utility Name and DUNS number
LIN*AABBDD001*SH*EL*SH*CE!	Unique transaction reference number, response pertains to electric services
ASI*WQ*001!	Accept Request
REF*TD*N18R!	Echo Back Change Reason - Change in Customer Name or Service Address
REF*12*011231287654398!	Utility Account Number
SE*9*0003!	Transaction Set trailer; segment count; control number

Scenario 2A: E/M Change Request – Change Mailing Address and Telephone Number

ST*814*0002!	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*13*200609185101*20060918!	Transaction is a Request ; Unique id number for this transaction; transaction creation date
N1*SJ*E/M NAME*1*845750011!	E/M Name and DUNS number
N1*8S*UTILITY NAME*1*006982359!	Utility Name and DUNS number
N1*BT*SAMS SHOES C/O A.E.JONES, CPA!	New Name for Mailing
N3*237 WEST 35 ST 16FL!	New Mailing Address – Street
N4*NEW YORK*NY*10001-1905!	New Mailing Address – City, State, Postal Code
PER*IC**TE*2125556271!	New Telephone Number
LIN*AC2006089A*SH*EL*SH*CE!	Unique transaction reference number, request pertains to electric service
ASI*7*001!	Action is a Change Request
REF*TD*N1BT!	Change Reason – Change in Name for Mailing or Mailing Address
REF*12*994102162510009!	Utility Account Number
LIN*AC2006089B*SH*EL*SH*CE!	2 nd LIN Request
ASI*7*001!	Action is a Change Request
REF*TD*PERIC!	Change Reason – Change in Customer’s Telephone Number
REF*12*994102162510009!	Utility Account Number
SE*17*0002!	Transaction Set trailer; segment count; control number

**2. B. Response(s) to Request to Change Mailing Address and Telephone Number
(Separate Response transaction for each LIN Request)**

a. First Response Transaction:

ST*814*0004!	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*11*00056799*20060920***200609185101!	Transaction is a Response ; Unique id number for this transaction; transaction creation date; BGN02 from Request transaction
N1*SJ*E/M NAME*1*845750011!	E/M Name and DUNS number
N1*8S*UTILITY NAME*1*006982359!	Utility Name and DUNS number
LIN*AC2006089A*SH*EL*SH*CE!	Unique transaction reference number for the request, response pertains to electric service
ASI*WQ*001!	Accept Request
REF*TD*N1BT!	Echo Back Change Reason – Change in Name for Mailing or Mailing Address
REF*12*994102162510009!	Utility Account Number
DTM*007*20060920!	Effective Date of Change
SE*10*0004!	Transaction Set trailer; segment count; control number

b. Second Response Transaction:

ST*814*0005!	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*11*20060920048*20060920***200609185101!	Transaction is a Response ; Unique id number for this transaction; transaction creation date; BGN02 from Request transaction
N1*SJ*E/M NAME*1*845750011!	E/M Name and DUNS number
N1*8S*UTILITY NAME*1*006982359!	Utility Name and DUNS number
LIN*AC2006089B*SH*EL*SH*CE!	Unique transaction reference number for the request, response pertains to electric service
ASI*WQ*001!	Accept Request
REF*TD*PERIC!	Echo back Change Reason – Change in Customer’s Telephone Number
REF*12*994102162510009!	Utility Account Number
DTM*007*20060920!	Effective Date of Change
SE*10*0005!	Transaction Set trailer; segment count; control number

Scenario 3A: Utility Request – Meter Exchange: Change Meter Read Cycle, Bill Cycle, Rate Service Class, Measurement Type

ST*814*0005!	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*13*10000301145101*20060918!	Transaction is a Request ; Unique id number for this transaction; transaction creation date
N1*SJ*E/M NAME*1*845750011!	E/M Name and DUNS number
N1*8S*UTILITY NAME*1*848068529!	Utility Name and DUNS number
LIN*ABC001*SH*GAS*SH*CE!	Unique transaction reference number, change pertains to gas services
ASI*7*001!	Action is a Change Request
REF*TD*REF65!	Change Reason Code – Change in Meter Cycle Code
REF*12*3754464703!	Utility Account Number
REF*65*15*MON!	New Meter Cycle Code and Frequency
DTM*007*20061015!	Effective Date of Change
LIN*ABC002*SH*GAS*SH*CE!	2 nd LIN Request
ASI*7*001!	Action is a Change Request
REF*TD*REFBF!	Change Reason - Change in Bill Cycle Code
REF*12*3754464703!	Utility Account Number
REF*BF*15*MON!	New Bill Cycle Code and Frequency
DTM*007*20061015!	Effective Date of Change
LIN*ABC003*SH*GAS*SH*CE!	3 rd LIN Request
ASI*7*001!	Action is a Change Request
REF*12*3754464703!	Utility Account Number
DTM*007*20061015!	Effective Date of Change
NM1*MX*3*****32*00926770!	Start of Meter Attribute Change Loop; New Meter Number
REF*TD*NM1MX!	Change Reason - Meter Exchange
REF*TD*REFMT!	Change Reason – Change in measurement type
REF*TD*REFNH!	Change Reason – Change in Utility Rate Service Class
REF*46*000527469!	Meter Number for the meter that was removed
REF*NH*170!	New Rate Service Class
REF*MT*HHMON!	New Measurement Type
SE*28*0005!	Transaction Set trailer; segment count; control number

Scenario 3B: E/M Response to Meter Exchange Request

ST*814*0006!	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*11*10000402072435*20060920***10000301145101!	Transaction is a Response ; Unique id number for this transaction; transaction creation date; BGN02 from Request transaction
N1*SJ*E/M NAME*1*845750011!	E/M Name and DUNS number
N1*8S*UTILITY NAME*1*848068529!	Utility Name and DUNS number
LIN*ABC001*SH*GAS*SH*CE!	Unique transaction reference number for the request, response pertains to gas services
ASI*WQ*001!	Accept Request
REF*12*3754464703!	Utility Account Number
LIN*ABC002*SH*GAS*SH*CE!	2 nd LIN Request
ASI*WQ*001!	Accept Request
REF*12*3754464703!	Utility Account Number
LIN*ABC003*SH*GAS*SH*CE!	3 rd LIN Request
ASI*WQ*001!	Accept Request
REF*12*3754464703!	Utility Account Number
SE*14*0006!	Transaction Set trailer; segment count; control number

Scenario 4A: E/M Request: Change Bill Option from Dual to Utility Rate Ready Consolidated

ST*814*0001!	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*13*20060918058*20060918!	Transaction is a Request ; Unique id number for this transaction; transaction creation date
N1*SJ*E/M NAME*1*845750011!	E/M Name & DUNS number
N1*8S*UTILITY NAME*1*006994708!	Utility Name & DUNS number
N1*8R*HICKORY VILLAGE!	E/M Customer Name
LIN*20060918A051*SH*GAS*SH*CE!	Unique transaction reference number, change pertains to gas service
ASI*7*001!	Action is a Change Request
REF*TD*REFBLT!	Change Reason Code – Change Bill Presenter
REF*11*A12345009Z!	E/M Account Number for the Customer
REF*12*5219350004!	Utility Account Number for the Customer
REF*BLT*LDC!	New Bill Presenter is Utility
LIN*20060918A052*SH*GAS*SH*CE!	2nd LIN Request
ASI*7*001!	Action is a Change Request
REF*TD*REFPC!	Change Reason Code – Change Bill Calculator
REF*12*5219350004!	Utility Account Number for the Customer
REF*PC*LDC!	New Bill Calculator is Utility
LIN*20060918A053*SH*GAS*SH*CE!	3rd LIN Request
ASI*7*001!	Action is a Change Request
REF*TD*REFNR!	Change Reason Code – Change Budget Bill Status
REF*12*5219350004!	Utility Account Number for the Customer
REF*NR*Y!	Customer is on budget billing for senders charges
LIN*20060918A054*SH*GAS*SH*CE!	4th LIN Request
ASI*7*001!	Action is a Change Request
REF*12*5219350004!	Utility Account Number
REF*TD*AMT9M!	Change Reason Code – Change Customers Tax Rate for E/M Charges
AMT*9M*.045!	Tax Rate Used to Calculate Taxes Applicable to E/M Charges
LIN*20060918A055*SH*GAS*SH*CE!	5th LIN Request
ASI*7*001!	Action is a Change Request
REF*12*5219350004!	Utility Account Number
NM1*MQ*3*****93*ALL!	Start of Meter Attribute Change Loop; Change pertains to all existing meters on this account
REF*TD*REFRB!	Change Reason Code – Change E/M Rate Code
REF*RB*R23X40!	New E/M Rate Code
SE*33*0001!	Transaction Set trailer; segment count; control number

**4. B. Utility Response – Accept Change in Bill Presenter, Bill Calculator, Tax Rate & E/M Rate Code;
Reject Budget Bill Change**

ST*814*0002!	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*11*10000402072434*20060920***20060918058!	Transaction is a Response ; Unique id number for this transaction; transaction creation date; BGN02 from Request transaction
N1*SJ*E/M NAME*1*845750011!	E/M Name and DUNS number
N1*8S*UTILITY NAME*1*006994708!	Utility Name and DUNS number
LIN*20060918A051*SH*GAS*SH*CE!	Unique transaction reference number for the request, response pertains to gas service
ASI*WQ*001!	Accept Change Request
REF*TD*REFBLT!	Echo Back Reason for Change – Change Bill Presenter
REF*11*A12345009Z!	E/M Account Number for the Customer
REF*12*5219350004!	Utility Account Number for the Customer
DTM*007*20061008!	Effective Date of Change
LIN*20060918A052*SH*GAS*SH*CE!	2nd LIN Response
ASI*WQ*001!	Accept Change Request
REF*TD*REFPC!	Echo Back Reason for Change – Change Bill Calculator
REF*12*5219350004!	Utility Account Number for the Customer
DTM*007*20061008!	Effective Date of Change
LIN*20060918A053*SH*GAS*SH*CE!	3rd LIN Response
ASI*U*001!	Reject Change Request
REF*7G*A13*BUDGET BILL NOT OFFERED!	Reason Request was Rejected
REF*TD*REFNR!	Echo Back Reason for Change – Change Budget Billing Status
REF*12*5219350004!	Utility Account Number for the Customer
LIN*20060918A054*SH*GAS*SH*CE!	4th LIN Response
ASI*WQ*001!	Accept Change Request
REF*12*5219350004!	Utility Account Number for the Customer
DTM*007*20061008!	Effective Date of Change
AMT*9M*.045!	Echo Back Reason for Change – Change Customer's Tax Rate for E/M Charges
LIN*20060918A055*SH*GAS*SH*CE!	5th LIN Response
ASI*WQ*001!	Accept Change Request
REF*12*5219350004!	Utility Account Number for the Customer
DTM*007*20061008!	Effective Date of Change
NM1*MQ*3*****93*ALL!	Start of Meter Attribute Change Loop; Change pertains to all existing meters on this account
REF*TD*REFRB!	Echo Back Change Reason – E/M Rate Code
REF*RB*R23X40!	Echo Back E/M Rate Code
SE*33*0002!	Transaction Set trailer; segment count; control number

**Scenario 5A: E/M Change Request: Change E/M Commodity Price & Fixed Charge
Effective Date is Mid-cycle**

ST*814*0003!	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*13*40000301145101*20060918!	Transaction is a Request ; Unique id number for this transaction; transaction creation date
N1*SJ*E/M NAME*1*845750011!	E/M Name & DUNS number
N1*8S*UTILITY NAME*1*006994708!	Utility Name & DUNS number
LIN*AACCDD01004A*SH*EL*SH*CE!	Unique transaction reference number, change pertains to electric service
ASI*7*001!	Action is a Change Request
REF*TD*AMTRJ!	Change Reason Code – Change E/M Commodity Price
REF*11*A12345009Z!	E/M Account Number for the Customer
REF*12*5219350004!	Utility Account Number for the Customer
DTM*007*20061001!	Effective Date is Mid-Cycle
AMT*RJ*.018!	New E/M Commodity Price
LIN*AACCDD01005A*SH*EL*SH*CE!	2nd LIN Request
ASI*7*001!	Action is a Change Request
REF*TD*AMTFW!	Change Reason Code – Change E/M Fixed Charge
REF*11*A12345009Z!	E/M Account Number for the Customer
REF*12*5219350004!	Utility Account Number for the Customer
DTM*007*20061001!	Effective Date is Mid-Cycle
AMT*FW*2.25!	New Fixed Charge Amount
SE*19*0003!	Transaction Set trailer; segment count; control number

**Scenario 5B: a. Utility Response: Accept Change in Commodity Price & Fixed Charge;
Set New Effective Date**

ST*814*0004!	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*11*0123456*20060920***40000301145101!	Transaction is a Response ; Unique id number for this transaction; transaction creation date; BGN02 from Request transaction
N1*SJ*E/M NAME*1*845750011!	E/M Name and DUNS number
N1*8S*UTILITY NAME*1*006994708!	Utility Name & DUNS number
LIN*AACCDD01004A*SH*EL*SH*CE!	Unique transaction reference number for the request, response pertains to electric service
ASI*WQ*001!	Accept Change Request
REF*TD*AMTRJ!	Echo back Reason for Change – Change in E/M Commodity Price
REF*11*A12345009Z!	E/M Account Number for the Customer
REF*12*5219350004!	Utility Account Number for the Customer
DTM*007*20061008!	New Effective Date for Change
AMT*RJ*.018!	Echo back Commodity Price Amount
LIN*AACCDD01005A*SH*EL*SH*CE!	Response to 2 nd LIN Request
ASI*WQ*001!	Accept Change Request
REF*TD*AMTFW!	Echo back Reason for Change – Change in E/M Fixed Charge
REF*11*A12345009Z!	E/M Account Number for the Customer
REF*12*5219350004!	Utility Account Number for the Customer
DTM*007*20061008!	New Effective Date for Change
AMT*FW*2.25!	Echo back Fixed Charge Amount
SE*19*0004!	Transaction Set trailer; segment count; control number

**Scenario 5B: b. Utility Response: Reject Change Requests
Will Not Process Off-Cycle Changes**

ST*814*0005!	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*11*9797900*20060920***40000301145101!	Transaction is a Response ; Unique id number for this transaction; transaction creation date; BGN02 from Request transaction
N1*SJ*E/M NAME*1*845750011!	E/M Name and DUNS number
N1*8S*UTILITY NAME*1*006994708!	Utility Name & DUNS number
LIN*AACCDD01004A*SH*EL*SH*CE!	Unique transaction reference number for the request, response pertains to electric service
ASI*U*001!	Reject Change Request
REF*7G*A13*OFF CYCLE CHG NOT ALLOWED!	Reject Reason Code & Supplemental text indicating reason for rejection
REF*TD*AMTRJ!	Echo back Reason for Change – Change in E/M Commodity Price
REF*11*A12345009Z!	E/M Account Number for the Customer
REF*12*5219350004!	Utility Account Number for the Customer
LIN*AACCDD01005A*SH*EL*SH*CE!	Response to 2 nd LIN Request
ASI*7*001!	Reject Change Request
REF*7G*A13*OFF CYCLE CHG NOT ALLOWED!	Reject Reason Code & Supplemental text indicating reason for rejection
REF*TD*AMTFW!	Echo back Reason for Change – Change in E/M Fixed Charge
REF*11*A12345009Z!	E/M Account Number for the Customer
REF*12*5219350004!	Utility Account Number for the Customer
SE*17*0005!	Transaction Set trailer; segment count; control number

**Scenario 6: Utility Change Request: Change Customer Account Number; Change Meter Cycle;
Change Bill Cycle on a Combination Account**

Gas Account:

ST*814*0006!	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*13*200609180001*20060918!	Transaction is a Request ; Unique id number for this transaction; transaction creation date
N1*SJ*E/M NAME*1*845750011!	E/M Name and DUNS number
N1*8S*UTILITY NAME*1*006977763!	Utility Name and DUNS number
N1*8R*WALLMART #56!	Customer Name
N3*21 VERNETH DRIVE!	Customer Service Address – Street
N4*BINGHAMTON*NY*13901!	Customer Service Address – City, State, Postal Code
LIN*00101*SH*GAS*SH*CE!	Unique transaction reference number, change pertains to gas services
ASI*7*001!	Action is a Change Request
REF*TD*REF12!	Change Reason Code – Change in Utility Account Number
REF*11*A1234009Z!	E/M Account Number for the Customer
REF*12*158103080400027!	New Utility Account Number for Customer
REF*45*158100980400027!	Old Utility Account Number for Customer
DTM*007*20060918!	Effective Date of Change
LIN*00102*SH*GAS*SH*CE!	2nd LIN Request
ASI*7*001!	Action is a Change Request
REF*TD*REF65!	Change Reason Code – Change Meter Cycle Code & Frequency
REF*11*A1234009Z!	E/M Account Number for the Customer
REF*12*158103080400027!	New Utility Account Number for the Customer
REF*65*15*MON!	Meter Cycle Code & Frequency
DTM*007*20060918!	Effective Date of Change
LIN*00103*SH*GAS*SH*CE!	3rd LIN Request
ASI*7*001!	Action is a Change Request
REF*TD*REFBF!	Change Reason Code – Change Bill Cycle Code & Frequency
REF*11*A1234009Z!	E/M Account Number for the customer
REF*12*158103080400027!	New Utility Account Number for the customer
REF*BF*15*MON!	Bill Cycle Code & Frequency
DTM*007*20060918!	Effective Date of Change
SE*29*0006!	Transaction Set trailer; segment count; control number

NY 814 Change (Account Maintenance)

Electric Account:

ST*814*0007!	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*13*200609180002*20060918!	Transaction is a Request ; Unique id number for this transaction; transaction creation date
N1*SJ*E/M NAME*1*845750011!	E/M Name and DUNS number
N1*8S*UTILITY NAME*1*006977763!	Utility Name and DUNS number
N1*8R*WALLMART #56!	Customer Name
N3*21 VERNETH DRIVE!	Customer Service Address – Street
N4*BINGHAMTON*NY*13901!	Customer Service Address – City, State, Postal Code
LIN*00104*SH*EL*SH*CE!	Unique transaction reference number, change pertains to electric service
ASI*7*001!	Action is a Change Request
REF*TD*REF12!	Change Reason Code – Change in Utility Account Number
REF*11*A1234009Z!	E/M Account Number for the Customer
REF*12*158103080400027!	New Utility Account Number for Customer
REF*45*158100980400027!	Old Utility Account Number for Customer
DTM*007*20060918!	Effective Date of Change
LIN*00105*SH*EL*SH*CE!	2 nd LIN Request
ASI*7*001!	Action is a Change Request
REF*TD*REF65!	Change Reason Code – Change Meter Cycle Code & Frequency
REF*11*A1234009Z!	E/M Account Number for the Customer
REF*12*158103080400027!	New Utility Account Number for Customer
REF*65*15*MON!	Meter Cycle Code & Frequency
DTM*007*20060918!	Effective Date of Change
LIN*00106*SH*EL*SH*CE!	3 rd LIN Request
ASI*7*001!	Action is a Change Request
REF*TD*REFBF!	Change Reason Code – Change Bill Cycle Code & Frequency
REF*11*A1234009Z!	E/M Account Number for the Customer
REF*12*158103080400027!	New Utility Account Number for Customer
REF*BF*15*MON!	Bill Cycle Code & Frequency
DTM*007*20060918!	Effective Date of Change
SE*29*0006!	Transaction Set trailer; segment count; control number

Scenario 7A: Utility Change Request – Add/Update Telephone Number

ST*814*0001!	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*13*20060918001*20060918!	Transaction is a Request ; Unique id number for this transaction; transaction creation date
N1*SJ*E/M NAME*1*625401997!	E/M Name and DUNS number
N1*8S*CENTRAL HUDSON GAS & ELEC CORP*1*006993695!	Utility Name and DUNS number
N1*8R*JOHN SMITH!	Customer Name
PER*IC**TE*8455551111!	Customer Telephone Number
LIN*0099*SH*EL*SH*CE!	Unique transaction reference number, request pertains to electric services
ASI*7*001!	Action is a Change Request
REF*TD*PERIC!	Change Reason - Change in Customer Telephone Number
REF*12*6157324112!	Utility Account Number for Customer
DTM*007*20060918!	Effective Change Date
SE*12*0001!	Transaction Set trailer; segment count; control number

Scenario 7B: E/M Response to Change Telephone Number

ST*814*0083!	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*11*00013415*20060920***20060918001!	Transaction is a Response ; Unique id number for this transaction; transaction creation date; BGN02 from Request transaction
N1*SJ*E/M NAME*1*625401997!	E/M Name and DUNS number
N1*8S*CENTRAL HUDSON GAS & ELEC CORP*1*006993695!	Utility Name and DUNS number
LIN*0099*SH*EL*SH*CE!	Unique transaction reference number, response pertains to electric services
ASI*WQ*001!	Accept Request
REF*TD*PERIC!	Echo Back Change Reason - Change in Customer Telephone Number
REF*12*6157324112!	Utility Account Number for Customer
SE*9*0083!	Transaction Set trailer; segment count; control number

Scenario 8A: Utility Change Request – Change Service Period Start Date

ST*814*0001!	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*13*20060705099*20060705!	Transaction is a Request ; Unique id number for this transaction; transaction creation date
N1*SJ*E/M NAME*1*006817952!	E/M Name and DUNS number
N1*8S*ORANGE & ROCKLAND*24*231234567!	Utility Name and DUNS number
LIN*9158*SH*EL*SH*CE!	Unique transaction reference number, request pertains to electric services
ASI*7*001!	Action is a Change Request
REF*12*0941235550!	Utility assigned account number for the customer
REF*TD*DTM150!	Change Reason – Change Service Period Start Date
DTM*150*20060721!	New Service Period Start Date
SE*10*0001!	Transaction Set trailer; segment count; control number

Scenario 8B: E/M Response to Change of Service Period Start Date

ST*814*0001!	Transaction Set header; transaction defined is an 814 ; control number assigned by originator
BGN*11*001266489*20060707***20060705099!	Transaction is a Response ; Unique id number for this transaction; transaction creation date; BGN02 from Request transaction
N1*SJ*E/M NAME*1*006817952!	E/M Name and DUNS number
N1*8S*ORANGE & ROCKLAND*24*231234567!	Utility Name and DUNS number
LIN*9158*SH*EL*SH*CE!	Unique transaction reference number, response pertains to electric services
ASI*WQ*001!	Accept Request
REF*12*0941235550!	Utility assigned account number for the customer
SE*8*0001!	Transaction Set trailer; segment count; control number